# Roy Wu Senior UI Designer

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+1 917-880-6217
roy-wu.com

Mercedes-Benz

razorfish

# Mercedes Me

Mercedes me, The Online Hub Custom Fit For You & Your Mercedes-Benz.
Empower users the unparalleled ownership experience for Mercedes-benz.
Enabling our customers to be more connected, more productive, and more in control than ever before.

# Design System

WF | CONNECT | MBRACE
WF | FINANCE | SMALL
WF | PREFERRED DEALER
WF | REGISTER VEHICLE
WF | FLASH
PASSCODE (WHITE)
FACE ID
TOUCH ID
FACE ID

## BOTTOM NAV

HOME
CONNECT
ASSIST
FINANCE
INSPIRE

## HAMBURGER SIDE NAV

HAMBURGER (WHITE)
MY DEALERS
MY PROFILE
MY VEHICLES
SETTINGS
LOG OUT

## HOMEPAGE MARKETING ICONS

FINANCE
DEALER TIRE OFFER
LOYALTY MARKETING TOUT
LOYALTY OVERLAY ICON
WI-FI
VALET PROTECT
LEASE ENDING (6 MONTHS)
LEASE ENDING (5 MONTHS)
LEASE ENDING (4 MONTHS)
LEASE ENDING (3 MONTHS)
LEASE ENDING (2 MONTHS)
LEASE ENDING (1 MONTHS)
LOCATE VEHICLE
DRIVING JOURNAL
CURFEW MINDER
MBRACE CONCIERGE
ASSIST
ACCOUNT MANAGEMENT
HOLIDAY

## CONNECT

REMOTE START SUCCESS
STOP ENGINE
IGNITION ON
IGNITION OFF
DRIVING JOURNAL
CURFEW MINDER
LOCATE VEHICLE
HORN & LIGHTS
UNLOCK FEATURE PAGE
LOCK FEATURE PAGE
CONNECT VEHICLE SERVICES TELEAID / CONNECT2019
REMOTE START FEATURE PAGE
MBRACE UNPAIRED
TRAVEL ZONES
NOT PAIRED
MBRACE NOT PAIRED
inactive
MBRACE INACTIVE
ACTIVE
MBRACE ACTIVE
RECALL
VEHICLE RECALL
SPEED ALERT
RESTAURANTS SEND2BENZ
DEALERS SEND2BENZ
CURRENT LOCATION SEND2BENZ
CONTACTS SEND2BENZ
COFFEE SEND2BENZ
GAS STATIONS SEND2BENZ
MBRACE CONNECT (White)
MBRACE CONCIERGE (White)
MBRACE SECURE (White)
MBRACE ENTERTAIN (White)

## CWP FEATURES

TRAVEL ZONE SLIDER
Reset
TRAVEL ZONE RESET
NO HISTORY TO SHOW
VIEW CWP HISTORY
NO TRAVEL ZONES SET
DRIVING JOURNAL MAP RESET

## ASSIST

DOWNLOAD PDF
PDF
PDF DOWNLOADED
PRODUCT CONCIERGE
ROADSIDE ASSISTANCE
SERVICE & MAINTENACE
PLAY BUTTON
PLAY BUTTON
COLLISION CENTER

## FINANCE PILLAR

GO PAPERLESS
NO TRANSACTION HISTORY
DATE SELECTOR
REQUEST A QUOTE
SPECIAL OFFERS
AUTO PAY
FIRST CLASS FINISH
INSURANCE
FINANCE LINEUP
AMEX REWARDS
NEW MBFS.COM
FINANCE CALCULATOR

## INSPIRE

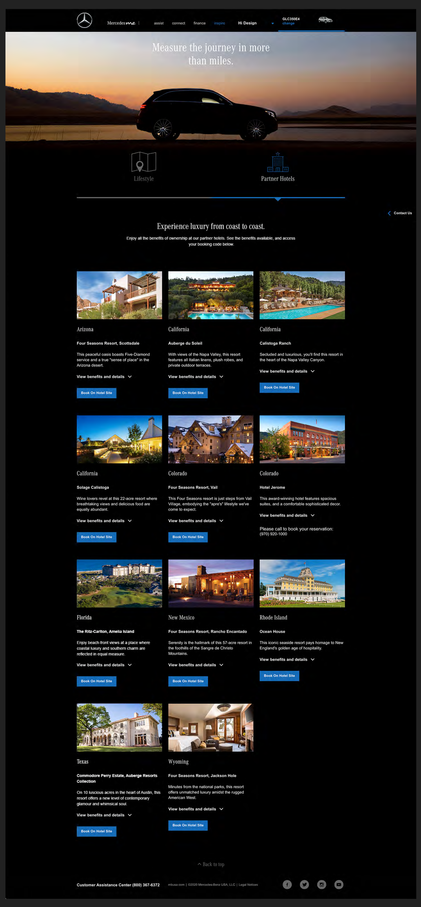
LIFESTYLE
PARTNER HOTELS

## MISCELLANEOUS

LOYALTY PROGRAM
ARCHIVE VEHICLE
unselected state
ARCHIVE VEHICLE
selected state
EDIT PENCIL (ACTIVE ON WHITE)
EDIT PENCIL (ACTIVE ON DARK)
EDIT PENCIL (INACTIVE)
TURN RIGHT WALKING DIRECTIONS ONLY
TURN LEFT WALKING DIRECTIONS ONLY
WALK STRAIGHT WALKING DIRECTIONS ONLY
BACK BUTTON GLOBAL
CLOSE OVERLAY (WHITE) GLOBAL
INLINE X GLOBAL
NEW
NEW FEATURE BADGE
SHARE (WHITE) IN-APP BROWSER
DRAWER CLOSE
DRAWER OPEN
RIGHT ARROW (WHITE) IN-APP BROWSER
LEFT ARROW (WHITE) IN-APP BROWSER
RIGHT ARROW INACTIVE IN-APP BROWSER
LEFT ARROW INACTIVE IN-APP BROWSER
RIGHT ARROW
LEFT ARROW
ARROW RIGHT GLOBAL
ARROW LEFT GLOBAL
DRAWER CLOSE
DRAWER OPEN
GRAY ARROW DOWN
GRAY ARROW UP
DRAWER CLOSE
DRAWER OPEN
I-BUTTON (ON WHITE)
I-BUTTON (ON DARK)
FILLED CHECK
SEARCH ON WHITE
VEHICLE LOCATION PIN
DEALER LOCATION PIN
ADD
ADD
PERMISSIONS
NETSTAR DOWN
LOCATION SERVICES
NO TRANSACTION HISTORY
SEARCH ON DARK
CONFIRMATION OVERLAY
GLOBAL CHECK

Mercedes me

## Before

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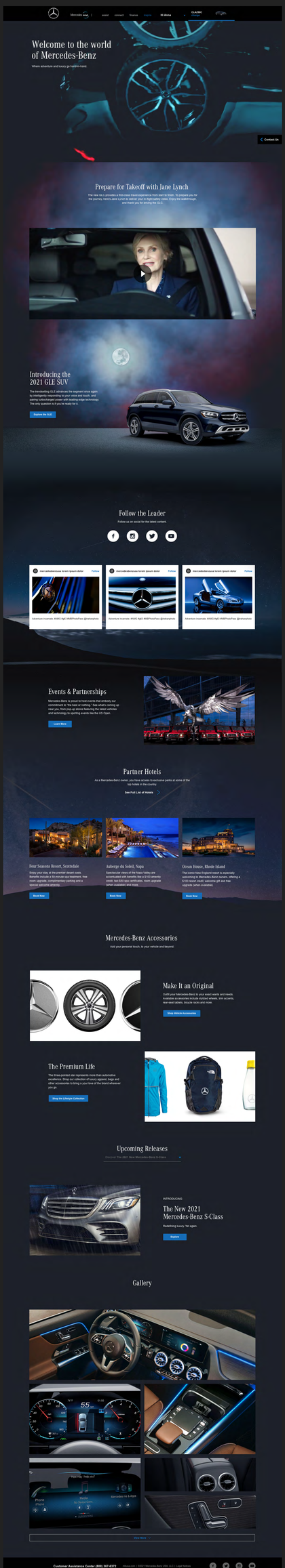
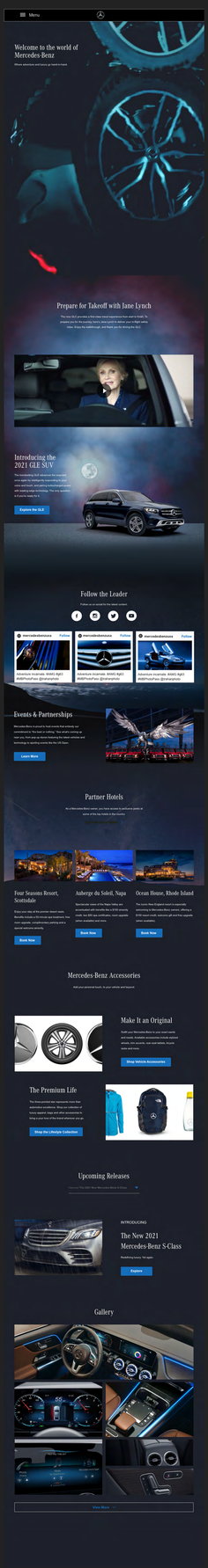
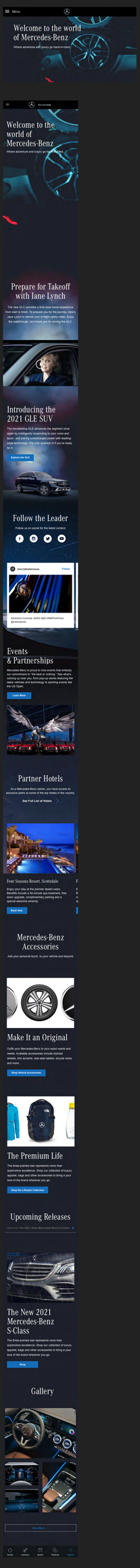


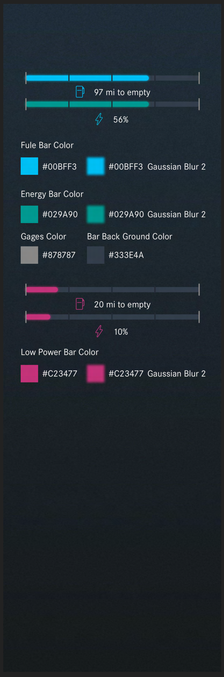
Before

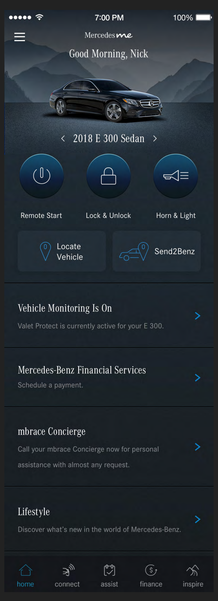
After

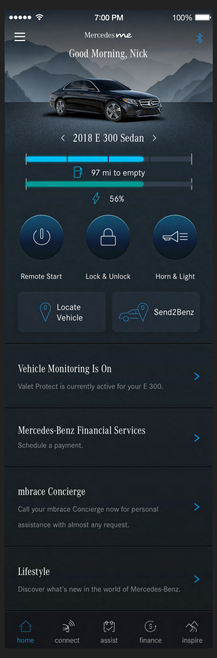


# Companion


97 mi to empty
56%
Fule Bar Color
#00BFF3
#00BFF3 Gaussian Blur 2
Energy Bar Color
#029A90
#029A90 Gaussian Blur 2
Gages Color
#878787
Bar Back Ground Color
#333E4A
20 mi to empty
10%
Low Power Bar Color
#C23477
#C23477 Gaussian Blur 2


7:00 PM
100%
Mercedes me
Good Morning, Nick
2018 E 300 Sedan
Remote Start
Lock & Unlock
Horn & Light
Locate Vehicle
Send2Benz
Vehicle Monitoring Is On
Valet Protect is currently active for your E 300.
Mercedes-Benz Financial Services
Schedule a payment.
mbrace Concierge
Call your mbrace Concierge now for personal assistance with almost any request.
Lifestyle
Discover what's new in the world of Mercedes-Benz.
home
connect
assist
finance
inspire


7:00 PM
100%
Mercedes me
Good Morning, Nick
2018 E 300 Sedan
97 mi to empty
56%
Remote Start
Lock & Unlock
Horn & Light
Locate Vehicle
Send2Benz
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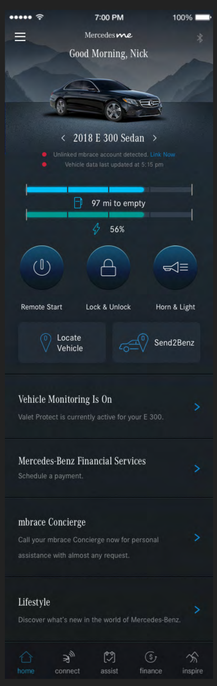
7:00 PM
100%
Mercedes me
Good Morning, Nick
2018 E 300 Sedan
Unlinked mbrace account detected. Link Now
Vehicle data last updated at 5:15 pm
97 mi to empty
56%
Remote Start
Lock & Unlock
Horn & Light
Locate Vehicle
Send2Benz
Vehicle Monitoring Is On
Valet Protect is currently active for your E 300.
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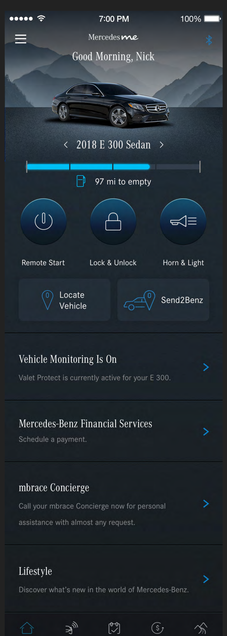
7:00 PM
100%
Mercedes me
Good Morning, Nick
2018 E 300 Sedan
97 mi to empty
Remote Start
Lock & Unlock
Horn & Light
Locate Vehicle
Send2Benz
Vehicle Monitoring Is On
Valet Protect is currently active for your E 300.
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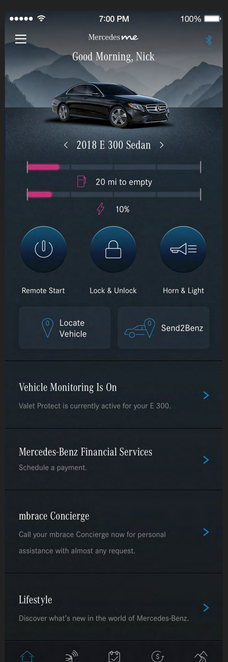
7:00 PM
100%
Mercedes me
Good Morning, Nick
2018 E 300 Sedan
20 mi to empty
10%
Remote Start
Lock & Unlock
Horn & Light
Locate Vehicle
Send2Benz
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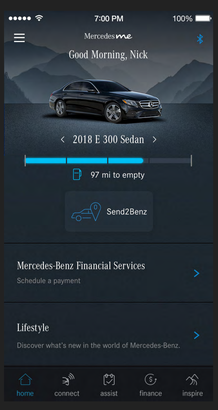
7:00 PM
100%
2018 E 300 Sedan
Change Vehicle
Remote Start
Lock & Unlock
Horn & Light
Locate Vehicle
Send2Benz
Mileage
76,387
Service A Due in
45 Days
Schedule Service
Tire Pressure
Normal PSI
33
33
34
34
Driving Journal
Build an online diary of past trips.
Off
Valet Protect
Set a virtual boundary for your vehicle.
Off
Curfew Minder
Monitor your vehicle during specific times or dates.
Off
Speed Alert
If vehicle exceeds 35 mph.
Off
Travel Zones
Off
More from mbrace
See how the mbrace suite of services can improve your ownership experience.
Explore
home
connect
assist
finance
inspire


7:00 PM
100%
Mercedes me
Good Morning, Nick
2018 E 300 Sedan
97 mi to empty
Send2Benz
Mercedes-Benz Financial Services
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Lifestyle
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home
connect
assist
finance
inspire

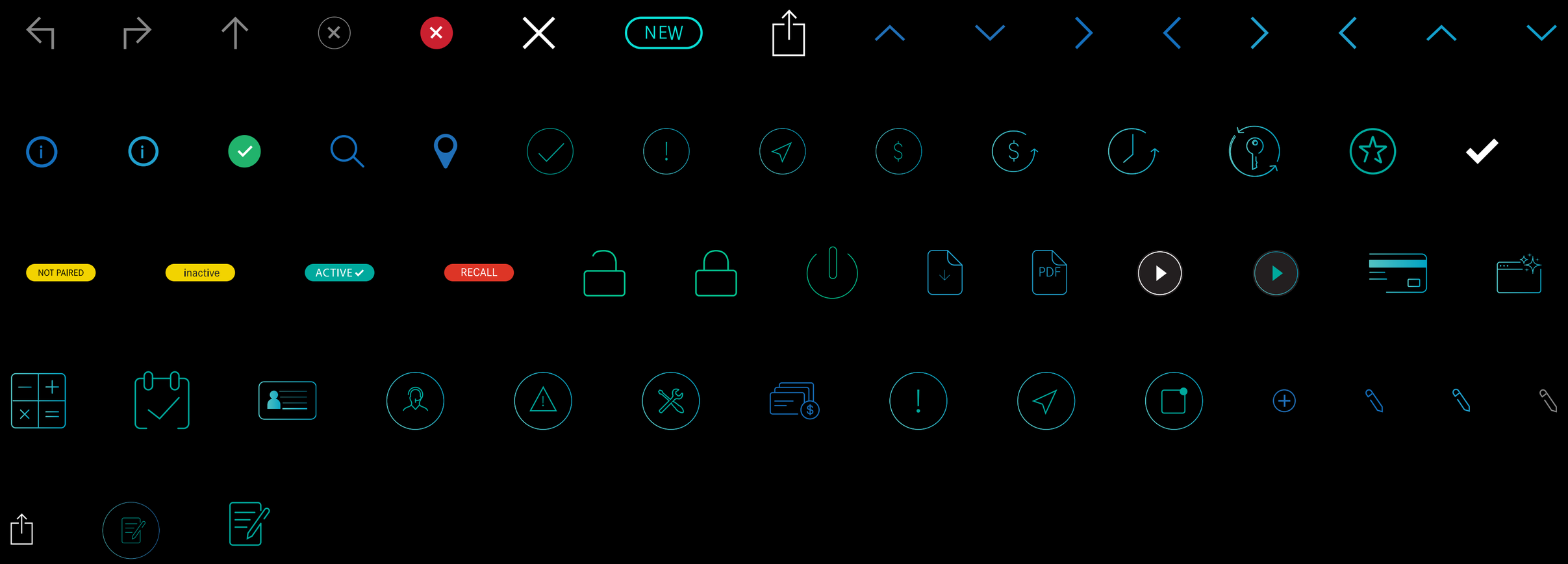
Mercedes-Benz

razorfish

# MBFS Interfaces & Design System

MBFS (Mercedes-Benz Financial Services) is one of the leading captive financial services providers in the world, and the global financial services company of Daimler AG. Our main center of activity is in North America, the largest automotive market in the world. This is where leasing as a financing concept was developed and it still leads the way today when it comes to extending our range of services around the world.

# Design System




Mercedes-Benz
Financial Services

# MBFS Interfaces

Mercedes-Benz Financial Services

Login or Register | MENU

**Information regarding MBFS COVID-19 Assistance** Learn More

We're saving goodbye to the My MBFS app and hello to the *Mercedes me* app.

Please download the Mercedes me app for continued access to your MBFS account.

App Store | Google Play

MERCEDES-BENZ FINANCIAL SERVICES

# Welcome to the driver's seat.

Here at MBFS.com you can access your account, make payments, sell your preferencing and more, all in one convenient place, whether you're at home or on the go.

Login or Register

## There's a new way to pay.

We've engaged REPAY so you can pay by credit or debit, without logging in.

Visit REPAY

## Manage your MBFS account on the *Mercedes me* app.

Many of your favorite MBFS features can also be found on Mercedes me. Download the app to view statements, make payments and more.

Download on the App Store | GET IT ON Google Play

## Keeping you covered in good times and bad.

Mercedes-Benz Insurance is backed by Liberty Mutual and designed just for you, so you're ready for whatever lies ahead.

Learn More

**Discover MBFS**
- Our Company
- My MBFS
- Mercedes me

**Shopping Tools**
- Estimate Your Payment
- Apply for Credit
- Lease or Finance
- Insurance Products
- MBFS Credit Card

**Manage Your Account**
- Dashboard
- Schedule a Payment
- Transaction History
- Lease End Tools

**Help**
- Contact Us
- Frequently Asked Questions
- Glossary of Terms
- Find a Dealer

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Mercedes-Benz Financial Services

**Information regarding MBFS COVID-19 Assistance** Learn More

## We're Here for You

Mercedes-Benz Financial Services is here to help support our customers through the ongoing COVID-19 situation. If you would like to request a payment deferral for your MBFS account, log into your account and follow the instructions on the account home page. If you have other questions or needs regarding your account, please reach out to our client care team at 800-654-6222. When calling, we kindly ask for your patience, as we are experiencing high call volumes and wait times are extended. We appreciate your understanding and apologize for any inconvenience.

COVID-19 Information

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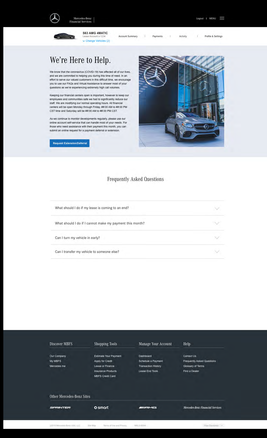
We're Here to Help.
Frequently Asked Questions
What should I do if my lease is coming to an end?
What should I do if I cannot make my payment this month?
Can I turn my vehicle in early?
Can I transfer my vehicle to someone else?
Request Extension/Deferral
Discover MBFS
Shopping Tools
Manage Your Account
Help
Other Mercedes-Benz Sites

We're Here to Help.
Frequently Asked Questions
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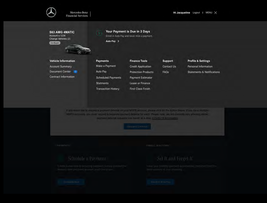
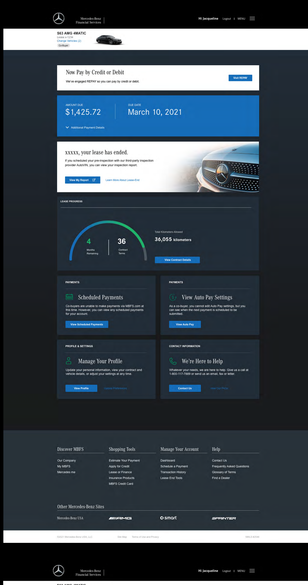
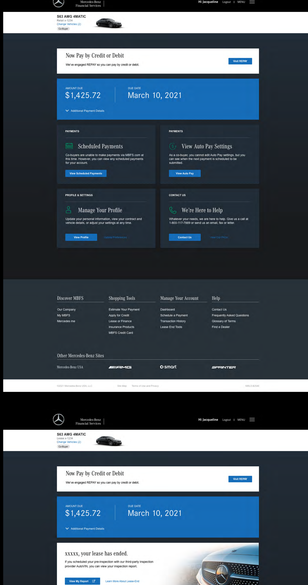

Your Payment Is Due in 3 Days
Payments
Financial Services
Support
Profile & Settings

Payments
Financial Services
Support
Profile & Settings

Which vehicle would you like to manage?
2015 AMG AMG GT63s
2017 SL450
2017 GLE450
Add Vehicle


Now Pay by Credit or Debit
$1,425.72
March 10, 2021
xxxxx, your lease has ended.
Scheduled Payments
View Auto Pay Settings
Manage Your Profile
We're Here to Help
Discover MBFS
Shopping Tools
Manage Your Account
Help
Other Mercedes-Benz Sites

Now Pay by Credit or Debit
$1,425.72
March 10, 2021
Scheduled Payments
View Auto Pay Settings
Manage Your Profile
We're Here to Help


Now Pay by Credit or Debit
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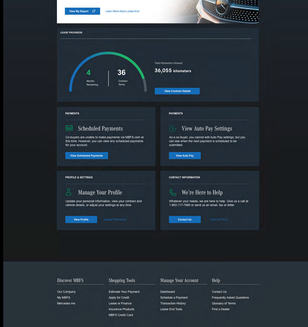
Now Pay by Credit or Debit
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$1,425.72
March 10, 2021
xxxxx, your lease has ended.
Scheduled Payments
View Auto Pay Settings
Manage Your Profile
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Mercedes-Benz Financial Services | Logout | MENU

S63 AMG 4MATIC
Lease Account x-1234
Change Vehicles (2)

Account Summary | Payments | Activity | Profile & Settings

# Lease Payment Deferral

2019 GLE 43 SUV

Dear Jane,

Pursuant to your request and authorization, and upon receipt of the Deferral Fee noted below, we have agreed to defer certain monthly Lease payments currently due and payable (See the Monthly Payment Due Date(s) Deferred below) under your motor vehicle lease agreement (Lease) for the Account Number below, which Lease is incorporated herein by reference.

You and we have agreed to amend the below Lease with regard to the deferral, and the Amount Deferred will now be due and payable on the date of the last monthly Lease payment in addition to the currently scheduled final monthly payment. As a result of the deferral, the final monthly Lease payment will increase by an amount equal to the Amount Deferred set forth below.

The Total Final Monthly Payment Amount Due on the date of your last scheduled monthly Lease payment is set forth below.
Except as noted herein, all other terms of your Lease shall remain in full force and effect.

Please read this document carefully. If you have any questions, contact us at (800) 654-6222.

## Account Holder

**Monthly Payment Amount**
$1425.72

**Amount Deferred**
$1425.72

**Total Number of Monthly Payments Deferred**
2

**Monthly Payment Due Date Deferred**
04/30/2020

**Next Monthly Payment Due Date**
04/30/2020

**Lease Maturity Date**
06/23/2020

**VIN**
14567VGH456

***Total Final Monthly Payment Amount Due**
$1425.72

**Due at Maturity**
$1425.72

**Deferral Fee**
$0.00

**Today's Date**
03/23/2020

**Name**
Jane

**Co-Lessee / Guarantor Name**
Smith

**Account Number**
0123456789

* Not including excess wear and use or mileage, any amounts that become due upon the exercise of the Purchase Option in the Lease, or any other amounts that may become due and payable under the term of the Lease.

By submitting, you agree to all the terms stated above and your payment deferral request will be complete for the vehicle and account listed above. If you have additional vehicles, you will need to complete the same process for each.

Submit | Cancel

Discover MBFS: Our Company, My MBFS, Mercedes me
Shopping Tools: Estimate Your Payment, Apply for Credit, Lease or Finance, Insurance Products, MBFS Credit Card
Manage Your Account: Dashboard, Schedule a Payment, Transaction History, Lease End Tools
Help: Contact Us, Frequently Asked Questions, Glossary of Terms, Find a Dealer

Other Mercedes-Benz Sites
SPRINTER | smart | AMG | Mercedes-Benz Financial Services

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2019 GLE 43 SUV

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Except as noted herein, all other terms of your Lease shall remain in full force and effect.

Please read this document carefully. If you have any questions, contact us at (800) 654-6222.

**Today's Date**
03/23/2020

**Name**
Jane

**Co-Lessee / Guarantor Name**
Amy

**Account Number**
123456789

## Account Holder

**Monthly Payment Amount**
$1425.72

**Amount Deferred**
$1425.72

**Total Number of Monthly Payments Deferred**
2

**Monthly Payment Due Date Deferred**
04/30/2020

**Next Monthly Payment Due Date**
04/30/2020

**Lease Maturity Date**
06/23/2020

**VIN**
14567VGH456

***Total Final Monthly Payment Amount Due**
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**Due at Maturity**
$1425.72

**Deferral Fee**
$0.00

* Not including excess wear and use or mileage, any amounts that become due upon the exercise of the Purchase Option in the Lease, or any other amounts that may become due and payable under the term of the Lease.

By submitting, you agree to all the terms stated above and your payment deferral request will be complete for the vehicle and account listed above. If you have additional vehicles, you will need to complete the same process for each.

Submit | Cancel

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S63 AMG 4MATIC
Lease Account x-1234
Change Vehicles (2)

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# Lease Payment Deferral Confirmation

**Confirmation Number: 123456**

**Your payment deferral for your Mercedes-Benz Financial Services account has been processed. Please retain a printed or PDF copy of this payment deferral confirmation for your reference. Thank you.**

2019 GLE 43 SUV

Dear Jane,

Pursuant to your request and authorization, and upon receipt of the Deferral Fee noted below, we have agreed to defer certain monthly Lease payments currently due and payable (See the Monthly Payment Due Date(s) Deferred below) under your motor vehicle lease agreement (Lease) for the Account Number below, which Lease is incorporated herein by reference.

You and we have agreed to amend the below Lease with regard to the deferral, and the Amount Deferred will now be due and payable on the date of the last monthly Lease payment in addition to the currently scheduled final monthly payment. As a result of the deferral, the final monthly Lease payment will increase by an amount equal to the Amount Deferred set forth below.

The Total Final Monthly Payment Amount Due on the date of your last scheduled monthly Lease payment is set forth below.
Except as noted herein, all other terms of your Lease shall remain in full force and effect.

Please read this document carefully. If you have any questions, contact us at (800) 654-6222.

## Account Holder

**Monthly Payment Amount**
$1425.72

**Amount Deferred**
$1425.72

**Total Number of Monthly Payments Deferred**
1

**Monthly Payment Due Date Deferred**
04/30/2020

**Next Monthly Payment Due Date**
04/30/2020

**Lease Maturity Date**
06/23/2020

**VIN**
14567VGH456

***Total Final Monthly Payment Amount Due**
$1425.72

**Due at Maturity**
$1425.72

**Deferral Fee**
$0.00

**Today's Date**
03/23/2020

**Name**
Jane

**Co-Lessee / Guarantor Name**
Amy

**Account Number**
0123456789

* Not including excess wear and use or mileage, any amounts that become due upon the exercise of the Purchase Option in the Lease, or any other amounts that may become due and payable under the term of the Lease.

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# Retail Payment Deferral Confirmation

**Confirmation Number: 123456**

**Your payment deferral for your Mercedes-Benz Financial Services account has been processed. Please retain a printed or PDF copy of this payment deferral confirmation for your reference. Thank you.**

2019 GLE 43 SUV

Dear Jane,

Pursuant to your request and authorization, and upon receipt of the Amount Due shown below (if any), we have agreed to defer certain monthly payments currently due and payable under your Retail Installment Contract or Promissory Note and Security Agreement with the Account Number indicated below ("Contract"). Specifically, we have agreed:

(a) to defer $1425.72, the monthly payment amount, due on the Old Due Date shown below for the number of months and/or days indicated below so that such payment will now be due on the Next Payment Date shown below, and

(b) to defer all subsequent monthly payments by the number of months and/or days indicated below so that the maturity date of the Contract will now be the New Maturity Date shown below.

**Today's Date**
03/23/2020

**Name**
Jane

**Co-Buyer / Guarantor Name**
Amy

**Account Number**
123456789

## Account Holder

**Monthly Payment Amount**
$1425.72

**Months Extended**
1

**Days Extended**
7

**Old Due Date**
03/30/2020

**Next Monthly Payment Due Date**
04/30/2020

**Old Maturity Date**
06/23/2020

**New Maturity Date**
05/23/2020

***Total Amount Extended**
$1425.72

**APR**
Lorem Ipsum

**Finance charge earned from date of last payment**
$0.00

**Finance charges collected with agreement**
$100

**Earned but unpaid finance charge as of date of this agreement**
05/23/2020

*Total dollar amount of outstanding payments deferred in paragraphs (a) and (b) above.

As a result of this deferral, finance charges will accrue (at the APR indicated above) on the outstanding principal balance of your account over the remaining term, as deferred. This includes the Earned but Unpaid Finance Charge as of the Date of this Deferral Confirmation together with all finance charges that accrue from the date of this Confirmation to the date the next payment is made. Payments are always applied to earned but unpaid finance charges first, then to principal. You understand that as a result of this deferral the unpaid principal balance will not be reduced as originally scheduled, which means you will pay more finance charges over the life of your contract than if you had not deferred payment(s), and you will be obligated to pay any increase to the final payment resulting from this change on the last payment due date as now deferred.

Except as noted herein, the terms and conditions of the Contract remain in full force and effect.

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S63 AMG 4MATIC
Lease Account x-1234
Change Vehicles (2)

Account Summary | Payments | Activity | Profile & Settings

Print

# Retail Payment Deferral Confirmation

**Confirmation Number: 123456**

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2019 GLE 43 SUV

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(b) to defer all subsequent monthly payments by the number of months and/or days indicated below so that the maturity date of the Contract will now be the New Maturity Date shown below.

## Account Holder

**Monthly Payment Amount**
$1425.72

**Months Extended**
1

**Days Extended**
7

**Next Monthly Payment Due Date**
04/30/2020

**Old Due Date**
03/30/2020

**New Maturity Date**
05/23/2020

**Old Maturity Date**
06/23/2020

***Total Amount Extended**
$1425.72

**APR**
Lorem Ipsum

**Finance charge earned from date of last payment**
$0.00

**Finance charges collected with agreement**
$100.00

**Earned but unpaid finance charge as of date of this agreement**
$0.00

**Today's Date**
03/23/2020

**Name**
Jane

**Co-Buyer / Guarantor Name**
Amy

**Account Number**
0123456789

*Total dollar amount of outstanding payments deferred in paragraphs (a) and (b) above.

As a result of this deferral, finance charges will accrue (at the APR indicated above) on the outstanding principal balance of your account over the remaining term, as deferred. This includes the Earned but Unpaid Finance Charge as of the Date of this Deferral Confirmation together with all finance charges that accrue from the date of this Confirmation to the date the next payment is made. Payments are always applied to earned but unpaid finance charges first, then to principal. You understand that as a result of this deferral the unpaid principal balance will not be reduced as originally scheduled, which means you will pay more finance charges over the life of your contract than if you had not deferred payment(s), and you will be obligated to pay any increase to the final payment resulting from this change on the last payment due date as now deferred.

Except as noted herein, the terms and conditions of the Contract remain in full force and effect.

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# Retail Payment Deferral

2019 GLE 43 SUV

Dear Jane,

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(b) to defer all subsequent monthly payments by the number of months and/or days indicated below so that the maturity date of the Contract will now be the New Maturity Date shown below.

**Today's Date**
03/23/2020

**Name**
Jane

**Co-Buyer / Guarantor Name**
Amy

**Account Number**
123456789

## Account Holder

**Monthly Payment Amount**
$1425.72

**Months Extended**
1

**Days Extended**
7

**Old Due Date**
03/30/2020

**Next Monthly Payment Due Date**
04/30/2020

**Old Maturity Date**
06/23/2020

**New Maturity Date**
05/23/2020

***Total Amount Extended**
$1425.72

**APR**
Lorem Ipsum

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05/23/2020

*Total dollar amount of outstanding payments deferred in paragraphs (a) and (b) above.

As a result of this deferral, finance charges will accrue (at the APR indicated above) on the outstanding principal balance of your account over the remaining term, as deferred. This includes the Earned but Unpaid Finance Charge as of the Date of this Deferral Confirmation together with all finance charges that accrue from the date of this Confirmation to the date the next payment is made. Payments are always applied to earned but unpaid finance charges first, then to principal. You understand that as a result of this deferral the unpaid principal balance will not be reduced as originally scheduled, which means you will pay more finance charges over the life of your contract than if you had not deferred payment(s), and you will be obligated to pay any increase to the final payment resulting from this change on the last payment due date as now deferred.

Except as noted herein, the terms and conditions of the Contract remain in full force and effect.

By submitting, you agree to all the terms stated above and your payment deferral request will be complete for the vehicle and account listed above. If you have additional vehicles, you will need to complete the same process for each.

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**S63 AMG 4MATIC**
Account # 1234
Change Vehicles (2)
Co-Buyer

# Scheduled Payments

View & manage your future payments.

For posted transactions view activity.

| AMOUNT | TYPE | DATE | END DATE | BANK ACCOUNT | CONFIRMATION NUMBER | ACTIONS |
|---|---|---|---|---|---|---|
| $1,425.72 | One-Time | 09/13/2020 | | XXXXX | 100394810 | Unavailable* |
| $1,425.72 | Auto Pay | 17th Monthly | 12/16/2021 | XXXXX | 120390895 | Unavailable* |
| $1,425.72 | One-Time | 12/20/2020 | | XXXXX | 121503803 | Unavailable* |

*This payment was submitted by another individual associated with the account. Please contact them for more information.

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**S63 AMG 4MATIC**
Account # 1234
Change Vehicles (2)
Co-Buyer

Scheduled Payments

View & manage your future payments.

For posted transactions view activity.

AMOUNT $1,425.72 | TYPE One-Time
DATE 09/13/2020 | END DATE
BANK ACCOUNT XXXXX | CONFIRMATION NUMBER 100394810
ACTIONS Unavailable*

AMOUNT $1,425.72 | TYPE Auto Pay
DATE 17th Monthly | END DATE 12/16/2021
BANK ACCOUNT XXXXX | CONFIRMATION NUMBER 120390895
ACTIONS Unavailable*

AMOUNT $1,425.72 | TYPE One-Time
DATE 12/20/2020 | END DATE
BANK ACCOUNT XXXXX | CONFIRMATION NUMBER 121503803
ACTIONS Unavailable*

*This payment was submitted by another individual associated with the account. Please contact them for more information.

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**S63 AMG 4MATIC**
Lease a-1234
Change Vehicles (2)
Guarantor

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Change Vehicles (2)
Co-Buyer

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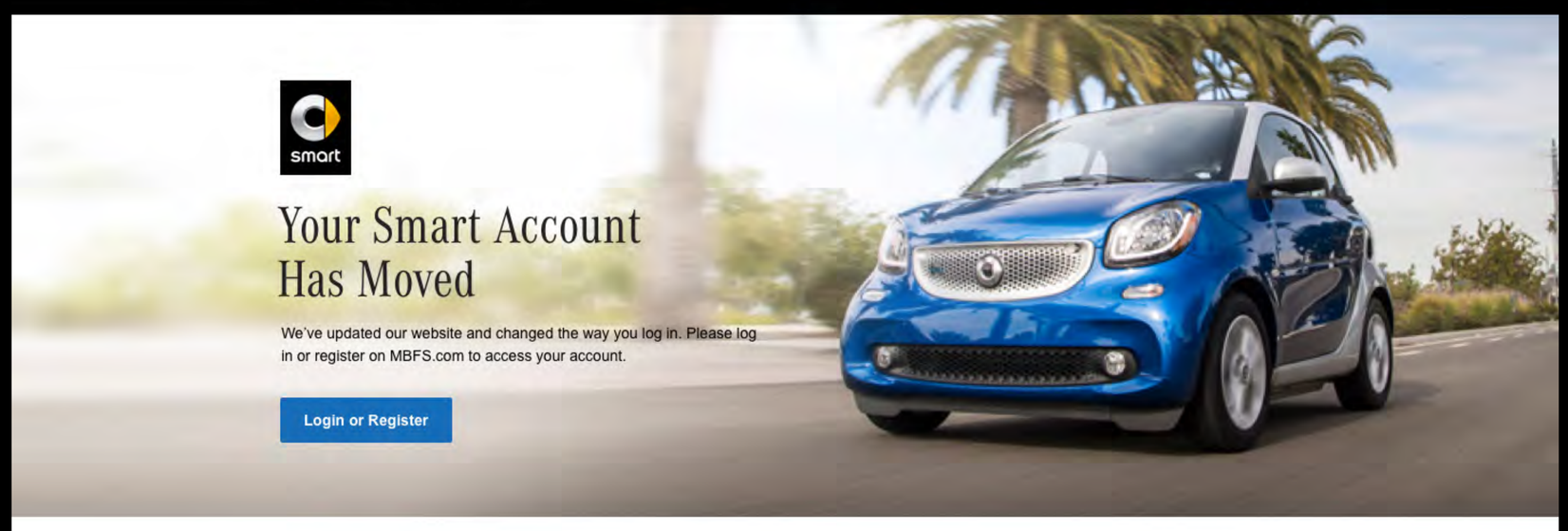

smart

# Your Smart Account Has Moved

We've updated our website and changed the way you log in. Please log in or register on MBFS.com to access your account.

Login or Register

## About These Changes

If you haven't logged in since [MMMM DD, YYYY], please register to access your account on MBFS.com. Once signed in, you can update your profile, manage your account, view transactions and more.

Note: If you had any scheduled payments or saved bank profiles not tied to Auto Pay, they will be canceled or deleted. Please review your profile, address and phone number as well to ensure accuracy on the new site.

## Frequently Asked Questions

- What happens to my account? Why do I have to register?
- What has changed on the new site?
- What happens to my bank profiles?
- What happens to my scheduled payments?
- Will I see my online billing statements?

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# LA MER

天猫

T MALL CREATIVE STRATEGY & CONCEPT

NOVEMBER 2020

# BACKGROUND

The Chinese consumer is turning to online shopping at an accelerated pace and their expectations are growing at an even faster rate.

While La Mer is the #1 luxury brand on Tmall, our experience is dated and competitive brands are excelling.To maintain our position, we must transform our experience to a 2.0 version with a future-focused approach.

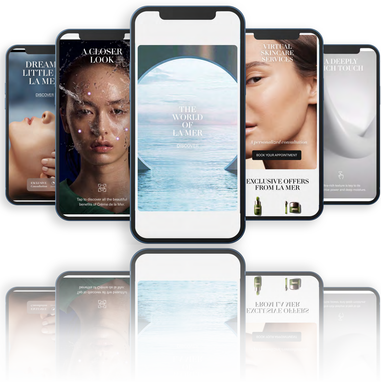
# OBJECTIVES

In this new environment, our store must maintain our premium brand image, our heritage and further:

Set the tone for the next several years of La Mer in China with a future-proofed concept

Leverage technology to create a customized and immersive experience

# LA MER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A CLOSER LOOK
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VIRTUAL SKINCARE SERVICES
A DEEPLY RICH TOUCH
EXCLUSIVE OFFERS FROM LA MER
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宝贝
天猫官方旗舰店
CRÈME DE LA MER
Helps heal dryness with deep moisture
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VIRTUAL SKINCARE SERVICES
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The Concentrate
The Eye Concentrate
FACE-TO-FACE
Introducing Video Chat
CHAT NOW
VIP ROOM DE LA MER
DISCOVER
LA MER
BEST SELLERS
Cream
Soft
Gel
Crème de la Mer
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$345
ADD TO BAG
Samples With Love
Free standard shipping plus 2 samples on every order, every day.
The Treatment Lotion
Hydrates, energizes and preps.
$165
ADD TO BAG
Concentrate
Other Serums
The Concentrate
Barrier serum to strengthen, visibly soothe and protect.
$200
ADD TO BAG
Samples With Love

Eye Concentrate
Other Eye
The Eye Concentrate
Reduce the look of dark circles for a brighter, healthier look.
$128
ADD TO BAG
GDLM Serum
Other GDLM Series
Regenerate de la Mer
A powerful blend to target all signs of time
$550
ADD TO BAG
COLLECTIONS
Skin Color Essentials
Treatments that bring the best out of daily.
$130
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The Anti-Aging Essentials
Treatments that bring the best out of daily.
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The Healing Essentials
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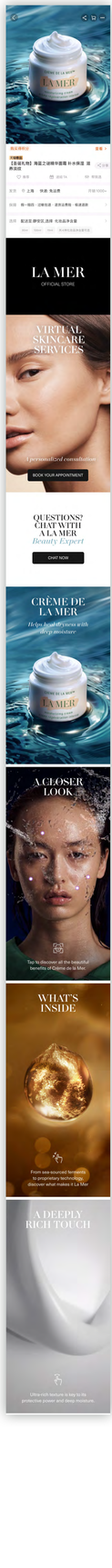
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CHAT NOW
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Helps heal dryness with deep moisture
A CLOSER LOOK
Tap to discover all the beautiful benefits of Crème de la Mer.
WHAT'S INSIDE
From sea-sourced ferments to proprietary technology, discover what makes it LA Mer
A DEEPLY RICH TOUCH
Ultra-rich texture is key to its protective power and deep moisture.

THE RITUAL
The secret to activating Crème de la Mer with Miracle Broth™
LA MER LIVE
With Norah Parsons
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HEALING ESSENTIALS
Discover your most essential skincare regimen.
The Concentrate
$140
The Eye Concentrate
$165
Soft Cream
$280
The Cleansing Foam
$120
FAQ
Give the gift of luminous luxury.
Q. Do Creams Of Different Textures Deliver Same Efficacy?
A. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nunc semper justo convallis ex imperdiet consequat at quis quam. Praesent quis consequat mal, at finibus.
Q. What Types Of Skins Does Crème De La Mer Fit?
A. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nunc semper justo convallis ex imperdiet consequat .
Q. What Types Of Skins Does Crème De La Mer Fit?
A. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nunc semper justo convallis ex imperdiet consequat at quis quam. Praesent quis consequat mal, at finibus.
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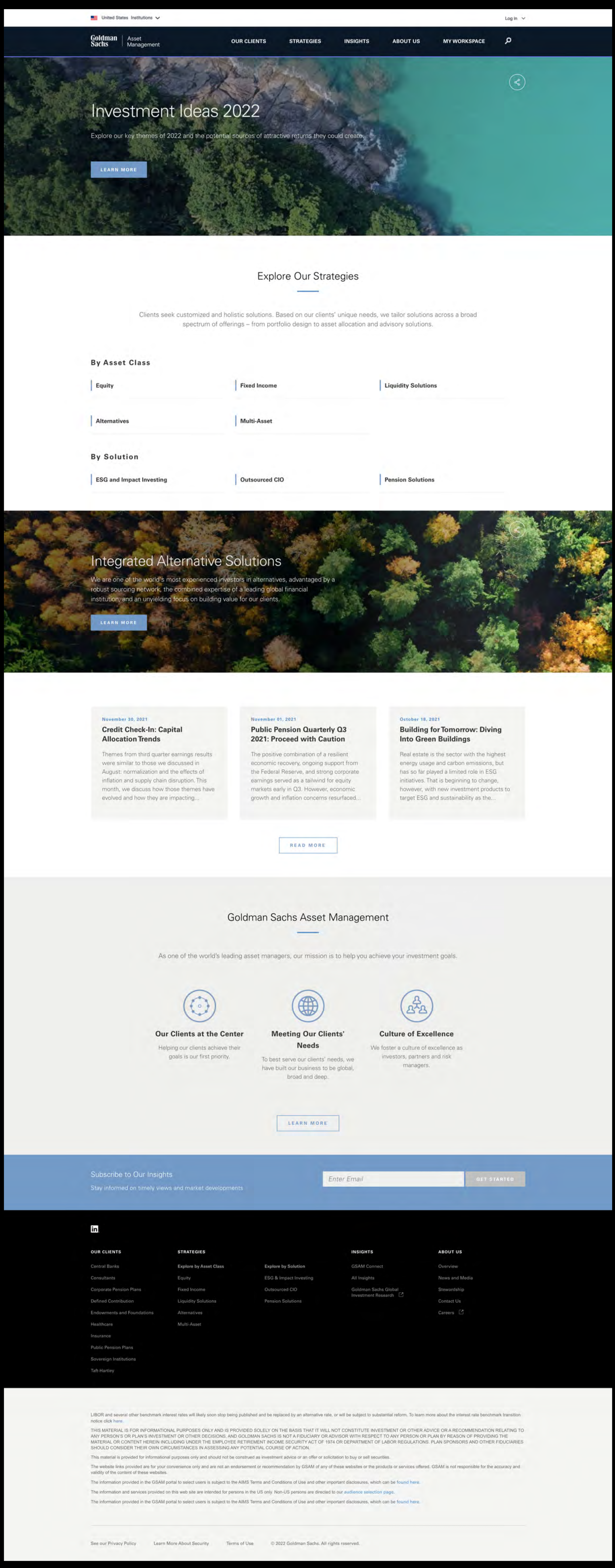
THE WORLD OF LA MER
DREAM A LITTLE OF LA MER
DISCOVER
FREE GIFTS
Complimentary Gifts

Goldman Sachs | Asset Management

# BACKGROUND

Goldman Sachs Asset Management is one of the world's leading investment managers. Across 33 offices worldwide, we extend these global capabilities to the clients seek customized and holistic solutions. Based on our clients'unique needs, we tailor solutions across a broad spectrum of offerings – from portfolio design to asset allocation and advisory solutions.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By Asset Class
Equity
Fixed Income
Liquidity Solutions
Alternatives
Multi-Asset
By Solution
ESG and Impact Investing
Outsourced CIO
Pension Solutions
Integrated Alternative Solutions
We are one of the world's most experienced investors in alternatives, advantaged by a robust sourcing network, the combined expertise of a leading global financial institution, and an unyielding focus on building value for our clients.
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Helping our clients achieve their goals is our first priority.
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To best serve our clients' needs, we have built our business to be global, broad and deep.
Culture of Excellence
We foster a culture of excellence as investors, partners and risk managers.
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Outsourced CIO
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GSAM Connect
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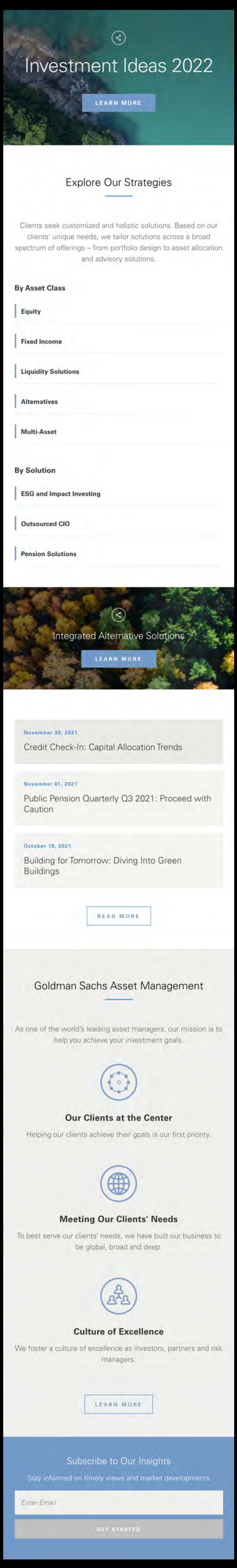
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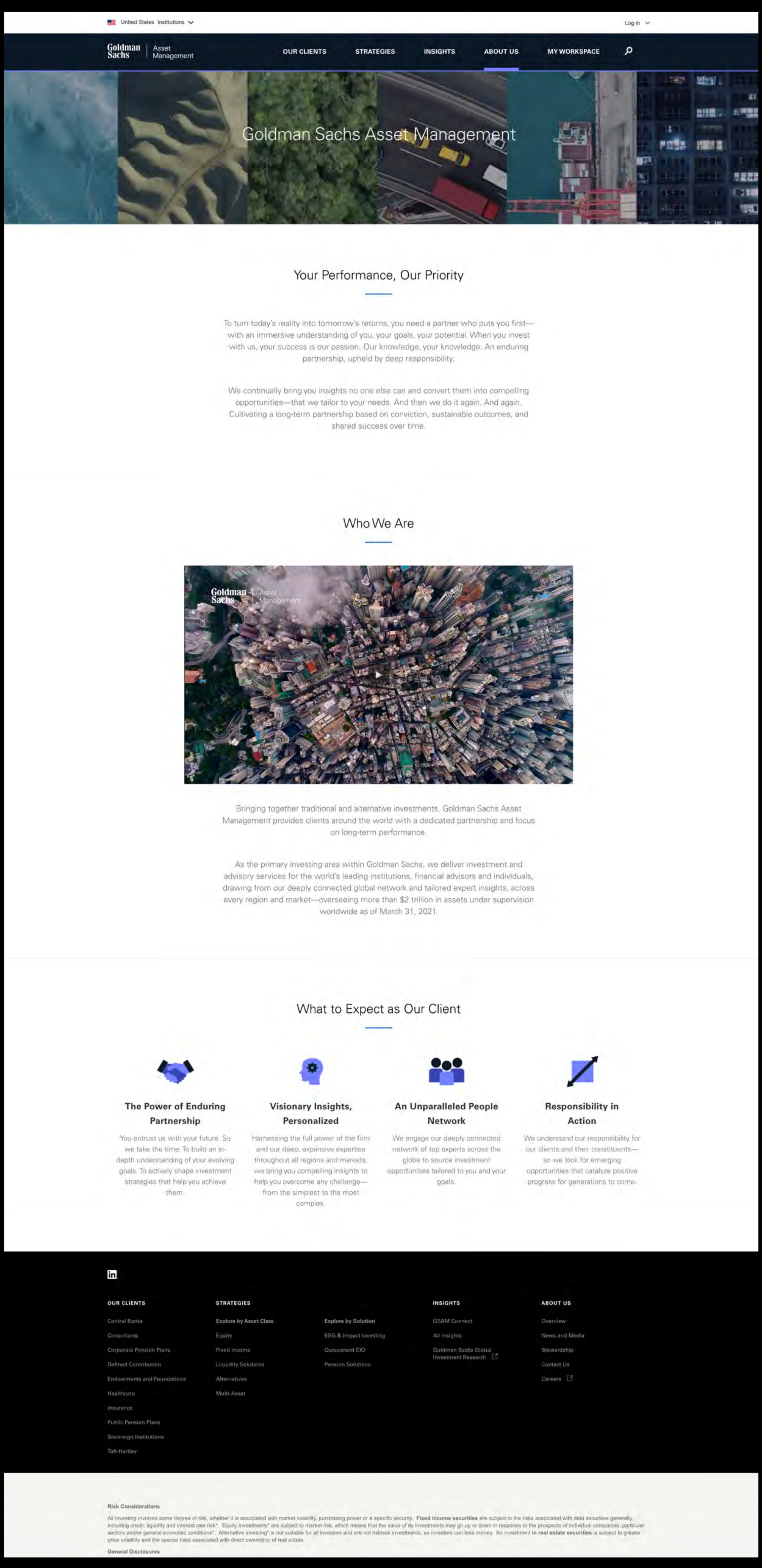
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To turn today's reality into tomorrow's returns, you need a partner who puts you first—with an immersive understanding of you, your goals, your potential. When you invest with us, your success is our passion. Our knowledge, your knowledge. An enduring partnership, upheld by deep responsibility.
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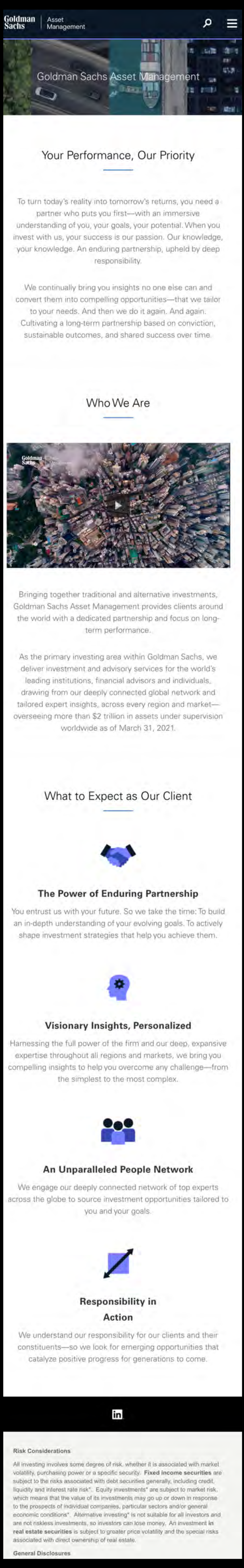
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The Power of Enduring Partnership
Visionary Insights, Personalized
An Unparalleled People Network
Responsibility in Action
Risk Considerations
All investing involves some degree of risk, whether it is associated with market volatility, purchasing power or a specific security. Fixed income securities are subject to the risks associated with debt securities generally, including credit, liquidity and interest rate risk*. Equity investments* are subject to market risk, which means that the value of its investments may go up or down in response to the prospects of individual companies, particular sectors and/or general economic conditions*. Alternative investing* is not suitable for all investors and are not riskless investments, so investors can lose money. An investment in real estate securities is subject to greater price volatility and the special risks associated with direct ownership of real estate.
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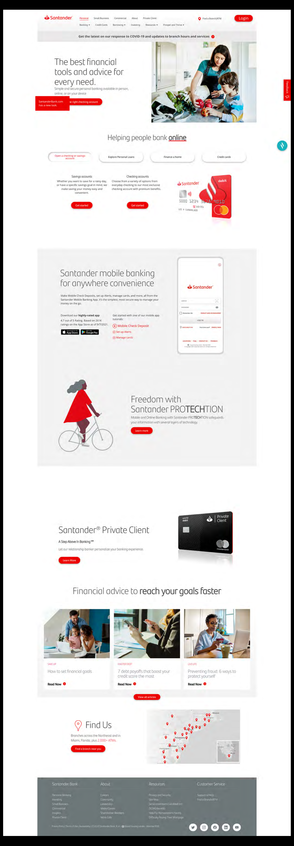
Santander

# BACKGROUND

Santander Bank, N. A., formerly Sovereign Bank, is a wholly owned subsidiary of the Spanish Santander Group. It is based in Boston and its principal market is the northeastern United States. It has $57.5 billion in deposits, operates about 650 retail banking offices and over 2,000 ATMs, and employs approximately 9,800 people.It offers an array of financial services and products including retail banking, mortgages, corporate banking, cash management, credit card, capital markets, trust and wealth management, and insurance.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The best financial tools and advice for every need.
Helping people bank online
Santander mobile banking for anywhere convenience
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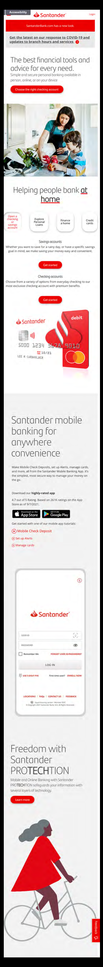
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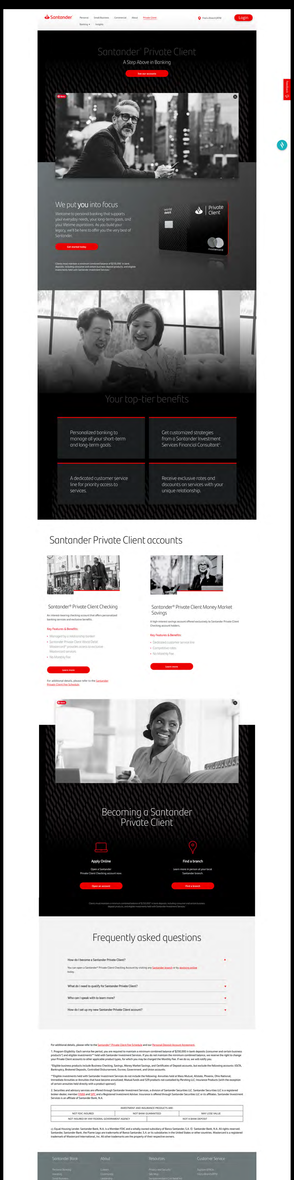
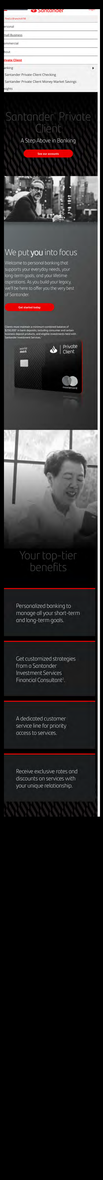

Santander
Santander Private Client
We put you into focus
Your top-tier benefits
Santander Private Client accounts
Becoming a Santander Private Client
Frequently asked questions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Santander Private Client
We put you into focus
Your top-tier benefits
Becoming a Santander Private Client
Frequently asked questions

KA•Ching

KA Ching is collabration project with Mastercard, it is a payment product designed from ground up to cater to the specific needs of the young adult and student market, the consumer group colloquillay known as Gen Z; it is designed to be intuitive, social and educational.

# KA-Ching

KA-Ching is a payment product designed from the ground up to cater to the specific needs of the young adult and student market, the consumer group colloquially known as Gen. Z; it is designed to be intuitive, social and educational.

Value

Authenticity Relevancy

Mission

**Helping Gen Z students to achieve financial success through design and technology.**

Melanie
Engineer

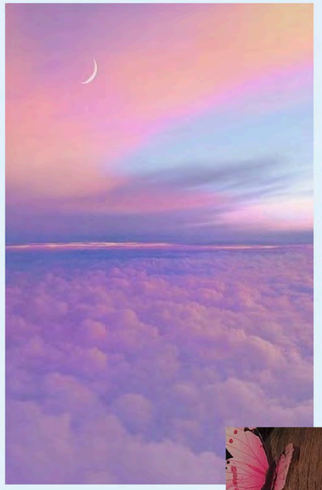
Mike
Engineer

Shuling
Engineer

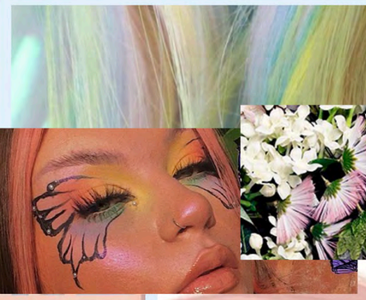
Yan
Product Manager

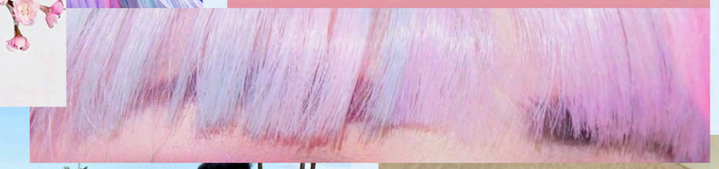
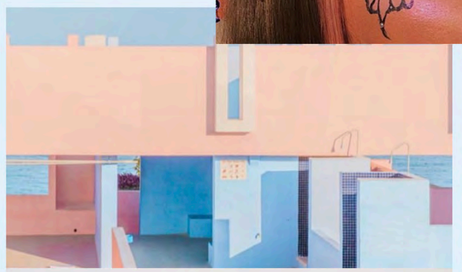
Yang
Engineer

Roy
Designer

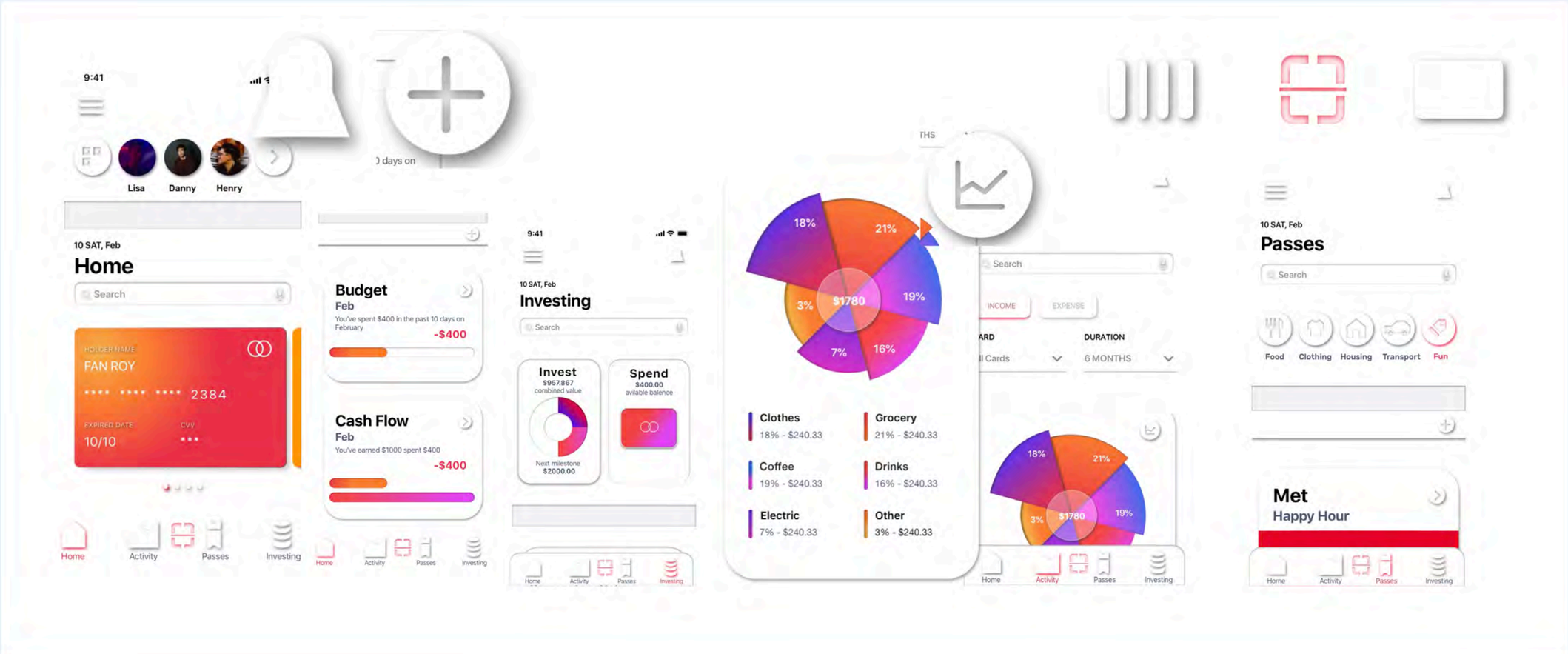


MILKME
MILKME
MILKME

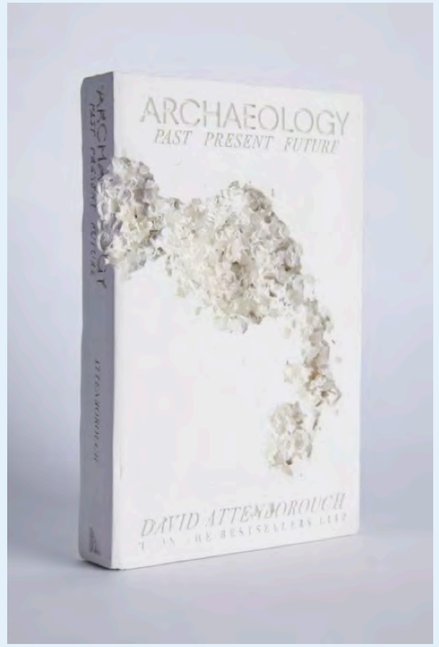


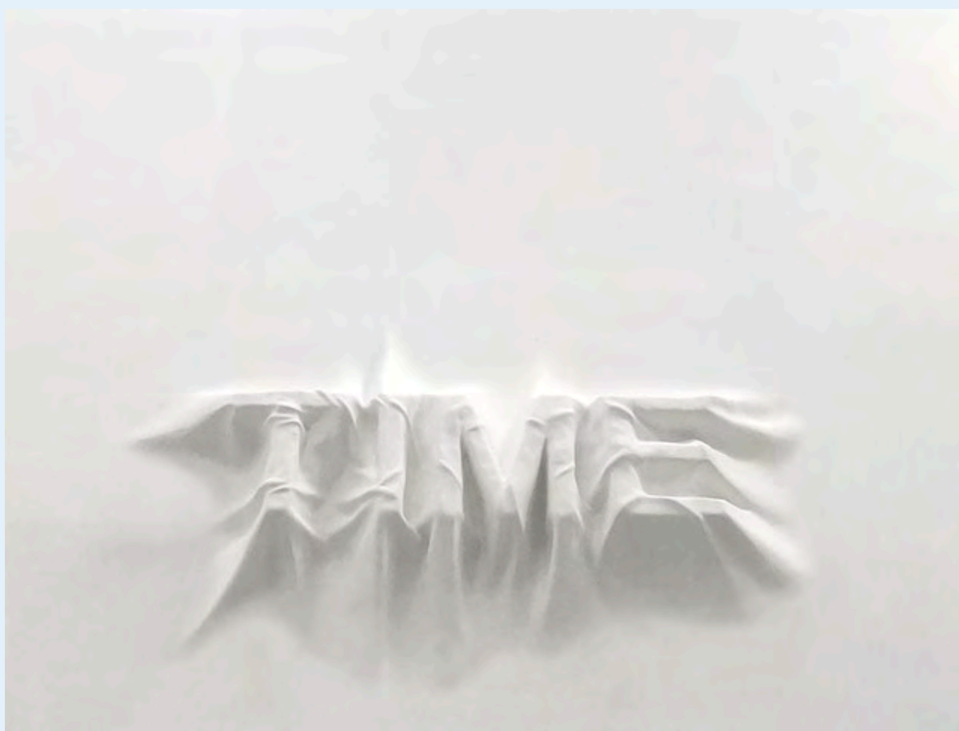



#NO TEXT
WEEK
INTERACTION
WORKSHOP
COME & CHAT
09/03/2020
NO PHONES !!!
11PM - 12PM
3RD FLOOR
ROOM 10


9:41
Lisa
Danny
Henry
10 SAT, Feb
Home
Search
HOLDER NAME
FAN ROY
2384
EXPIRED DATE
10/10
CVV
Home
Activity
Passes
Investing
Budget
Feb
You've spent $400 in the past 10 days on February
-$400
Cash Flow
Feb
You've earned $1000 spent $400
-$400
9:41
10 SAT, Feb
Investing
Search
Invest
$957.867
combined value
Next milestone
$2000.00
Spend
$400.00
avilable balance
18%
21%
3%
$1780
19%
7%
16%
Clothes
18% - $240.33
Grocery
21% - $240.33
Coffee
19% - $240.33
Drinks
16% - $240.33
Electric
7% - $240.33
Other
3% - $240.33
Search
INCOME
EXPENSE
DURATION
6 MONTHS
10 SAT, Feb
Passes
Search
Food
Clothing
Housing
Transport
Fun
Met
Happy Hour

LYNX
ATARI
GAME GEAR
BOY
Nintendo
RESET
LIFE
LEVEL 3
SEGA




# ARSHAM

RIZZOLI Electa

KA-Ching

KA-Ching

KA-Ching

## Gilbert Color

ABCDEFGHIJKLM
OPQRSTUVWXYZ

abcdefghijklm
nopqrstuvwxyz

ABCDEFGHIJKLM
NOPQRSTUVWXYZ

### Title Use

Rubik Medium — Size 35

**KA-Ching is an integrated financial platform that aims to empower Gen Z financially by giving control and insight into their personal financial habits through great design. Good financial habits are best developed early and over time in a relaxed manner - which is why we will start by targeting and building a relationship with students.**

Rubik Regular — Size 24 16 14

KA-Ching is an integrated financial platform that aims to empower Gen Z financially by giving control and insight into their personal financial habits through great design. Good financial habits are best developed early and over time in a relaxed manner - which is why we will start by targeting and building a relationship with students.

### Content Use

**Hello, Roy**
Good morning 😇
DT

**Finance**
Checking bills can be fun 😉
DT

**Profile**
Please set all the info here
DT

Too shy to ask for discount 🤫

We show you program resources tailored for you💙

We are here for you to better visualize your spending 💙

**Breathe Easy**
Money can be stressful, let's take breathing exercises to relax and sage the bad energy away

# KA-Ching

## Typography

### Rubik

KA-Ching
KA-Ching
KA-Ching
KA-Ching
KA-Ching

KA-Ching
KA-Ching
KA-Ching
KA-Ching
KA-Ching

KA-Ching
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KA-Ching
KA-Ching
KA-Ching

KA-Ching
KA-Ching
KA-Ching
KA-Ching
KA-Ching

## Color

### Primary

**color**

E8F3FB

**shadows**

x : 20 y : 20
blur : 40
opacity : 100
color : D3DBE6

x : -20 y : -20
blur : 40
opacity : 100
color : FFFFFF

x : -1 y : -1
blur : 1
opacity : 60
color : FFFFFF

B9C8D4 | 6E81A0 | 2E476E | 2D3747 | 0E0C1D

### Secondary

D4BADF | DB7979 | E9BEB8 | EFDFB0

A4ADB3 | 9AB5A5 | BDE7DF

## Iconography

### System Icons

## Buttons

All | Fashion | Beauty | Tech | Search brands

All | 04 / 24 / 2020 | Favorite | Due

Travel | Events | Sports | Education | Dinning | Subscription

Change Due Day | Recent Activity

What's FICO Score? | Breathe Again | End Early | My Actual FICO Score | Log in

Points Chart | Inhale Exhale | Hardware | Software

My FICO Score 708 | Spending Chart | Resource | DT Events

Get Discount | Join now | Breathe | Return

Spending $ 1780.00
Available $ 2914.00

$ 2500.00
$ 720.00 Available
$ 300.00 Budget left we gonna tell you

Spending $ 1780.00
Budgets $ 2500.00
Available $ 3220.00

178,000 Points

$ 1780.00
In 8 Days

765 - 815
300 850 BAD VERY GOOD NOT GOOD GOOD

70 10%

Balance
$ 1190.00
$ 3220.00 Available

THE NEW SCHOOL PARSONS

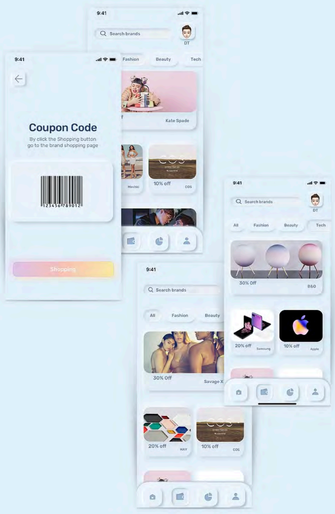
THE NEW SCHOOL PARSONS

THE NEW SCHOOL PARSONS 234

THE NEW SCHOOL ROY WU STUDENT

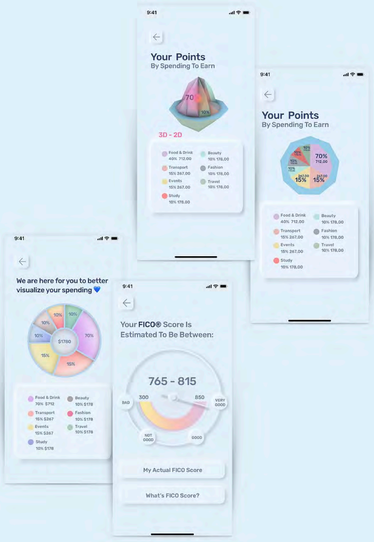
ROY WU

# Features



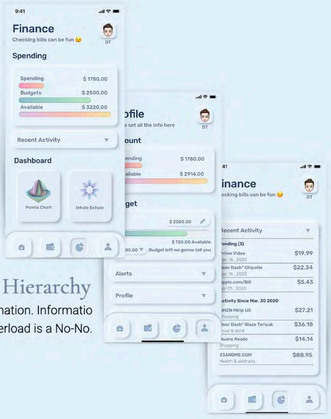

## Discounts

Lit brands, restaurants, etc. Tailored discounts deals for students by students - that students are actually interested in.



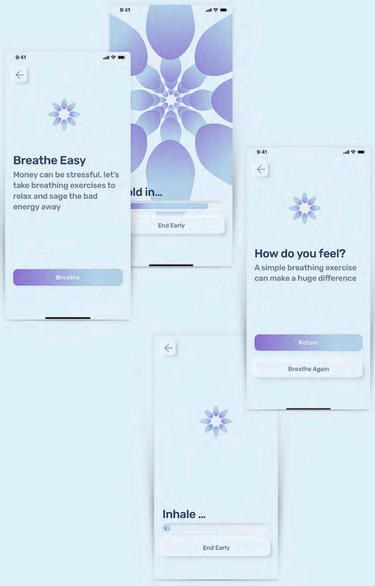

## Data Visualization

Fiscal & budgetary data into Visuals
Transparency and understanding of finances (through personalized, easy-to-understand visuals) is the first step towards better spending choices.



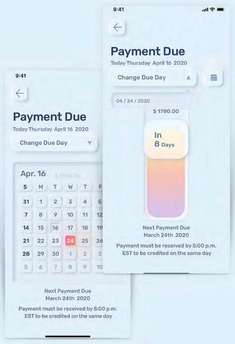

## Hierarchy

We serve only the right amount of information. Informatio n overload is a No-No.



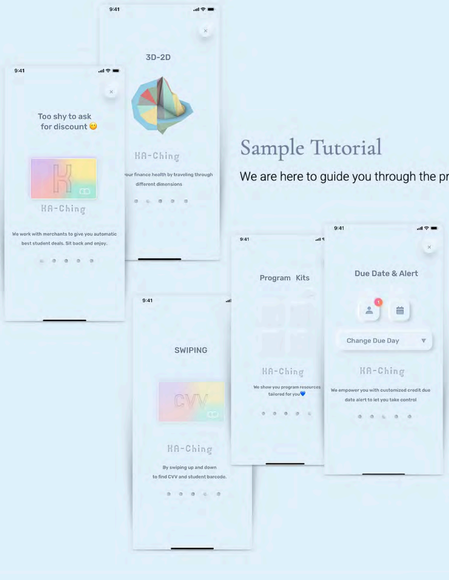

## COVID-19

We are mindful!
Financial planning in these difficult times can be stressful.
By serving a small mindfulness exercise to remind you that self cares im portant.



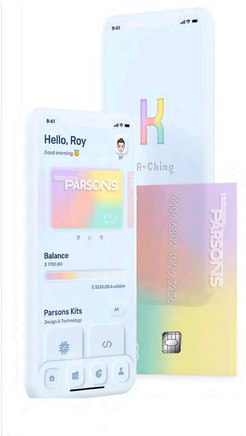

## Speed

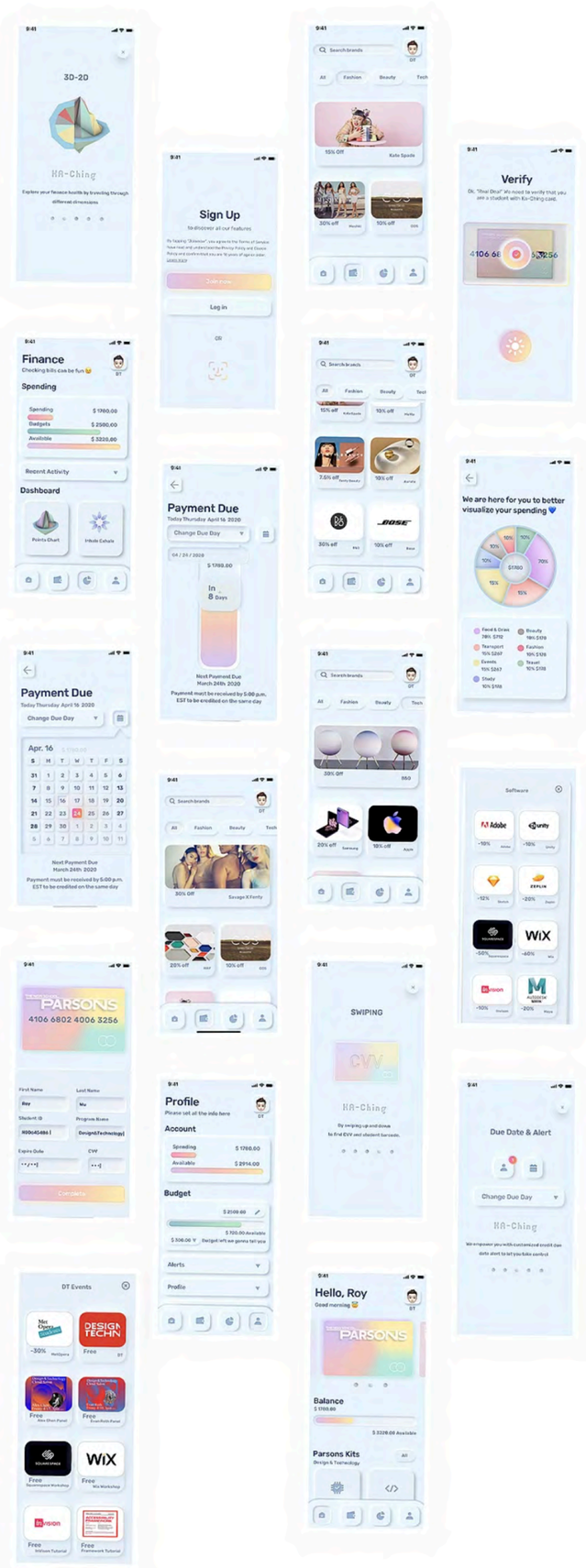
No more being fooled by hidden charges or shock on due dates. Realtime data and due date updates.
We are on your side!

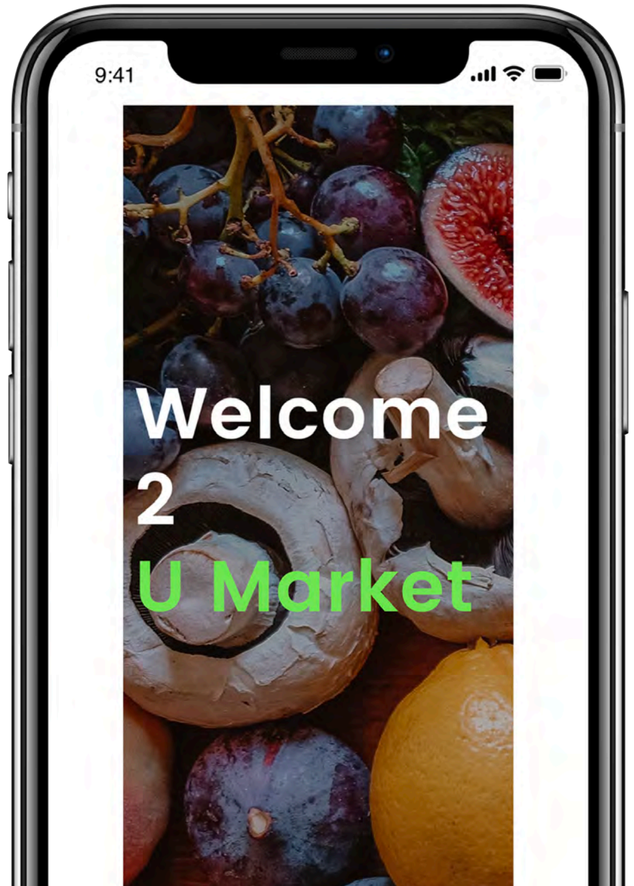



## Sample Tutorial

We are here to guide you through the process.


Hello, Roy
Good morning
PARSONS
Balance
Parsons Kits
Ka-Ching


3D-2D
KA-Ching
Sign Up
Log in
Verify
Finance
Spending
Dashboard
Payment Due
Apr. 16
PARSONS
4106 6802 4006 3256
Profile
Account
Budget
SWIPING
CVV
Due Date & Alert
Hello, Roy
Balance
Parsons Kits
DT Events
DESIGN TECHN
WiX


9:41
Welcome
2
U Market

U market is collabration project with Uber Eats, it is a online grocery shopping application aiming the solve out the food desert issue. U Market willing to brings the market to you. Helping those living in food deserts to access affordable, high-quality groceries.

Melanie
Engineer

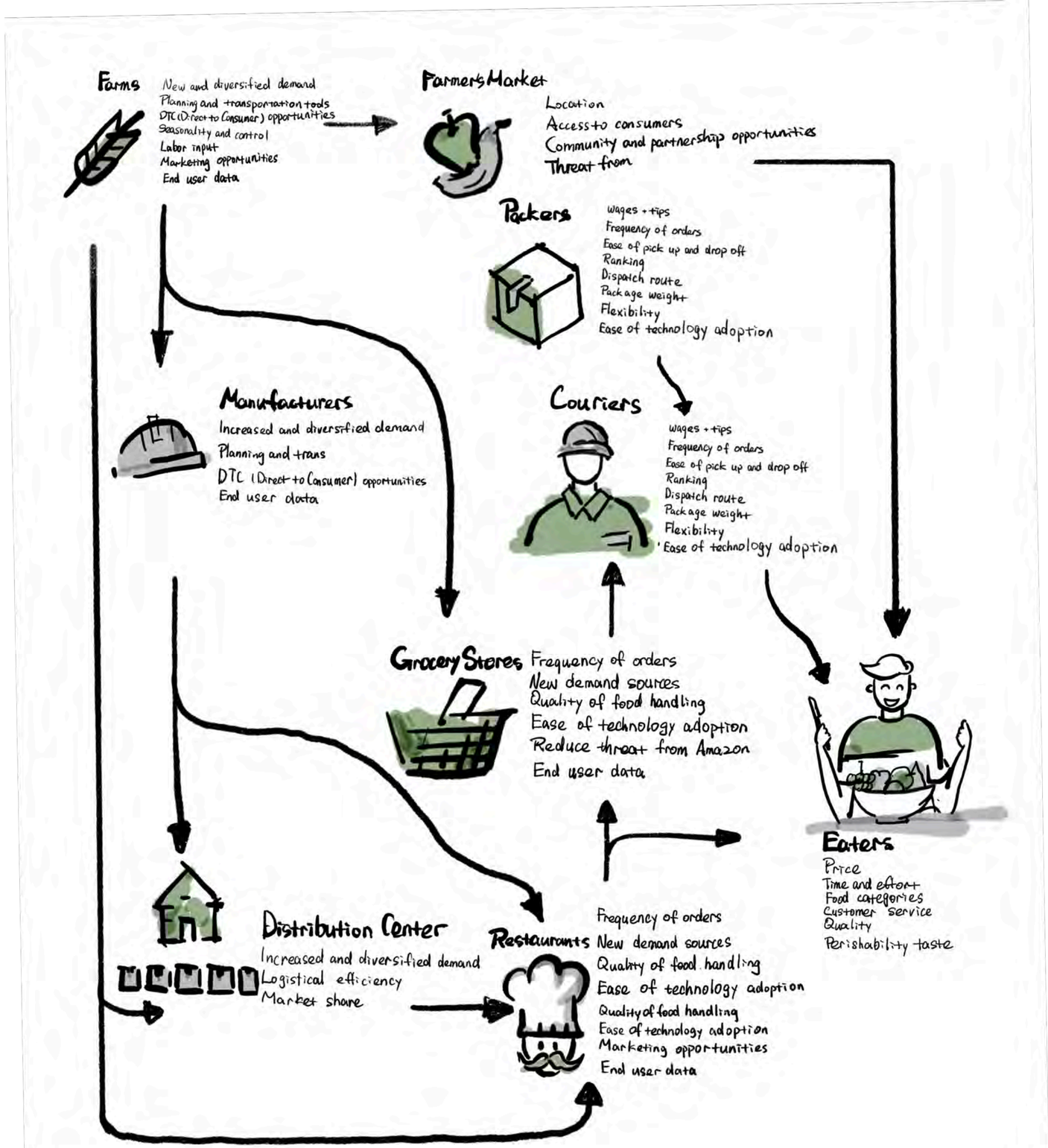
Fangyuan
Engineer

Lorraine
Engineer

Danielle
Product Manager

Roy
Designer

# Rich Pic

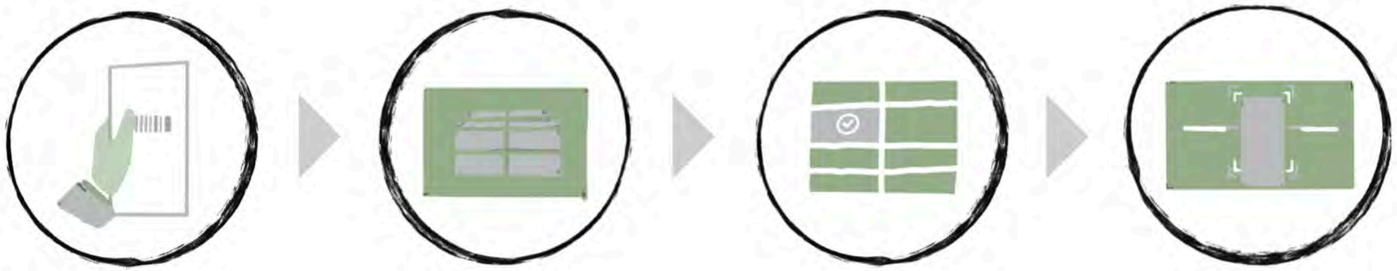

Farms
New and diversified demand
Planning and transportation tools
DTC (Direct to Consumer) opportunities
Seasonality and control
Labor input
Marketing opportunities
End user data
Farmers Market
Location
Access to consumers
Community and partnership opportunities
Threat from
Packers
wages + tips
Frequency of orders
Ease of pick up and drop off
Ranking
Dispatch route
Package weight
Flexibility
Ease of technology adoption
Manufacturers
Increased and diversified demand
Planning and trans
DTC (Direct to Consumer) opportunities
End user data
Couriers
wages + tips
Frequency of orders
Ease of pick up and drop off
Ranking
Dispatch route
Package weight
Flexibility
Ease of technology adoption
Grocery Stores
Frequency of orders
New demand sources
Quality of food handling
Ease of technology adoption
Reduce threat from Amazon
End user data
Eaters
Price
Time and effort
Food categories
Customer service
Quality
Perishability taste
Distribution Center
Increased and diversified demand
Logistical efficiency
Market share
Restaurants
Frequency of orders
New demand sources
Quality of food handling
Ease of technology adoption
Quality of food handling
Ease of technology adoption
Marketing opportunities
End user data

A U-market LIVE=Onsite

B U-market FAST =preorder

A U-market L =Onsite

preorder = U-market F B



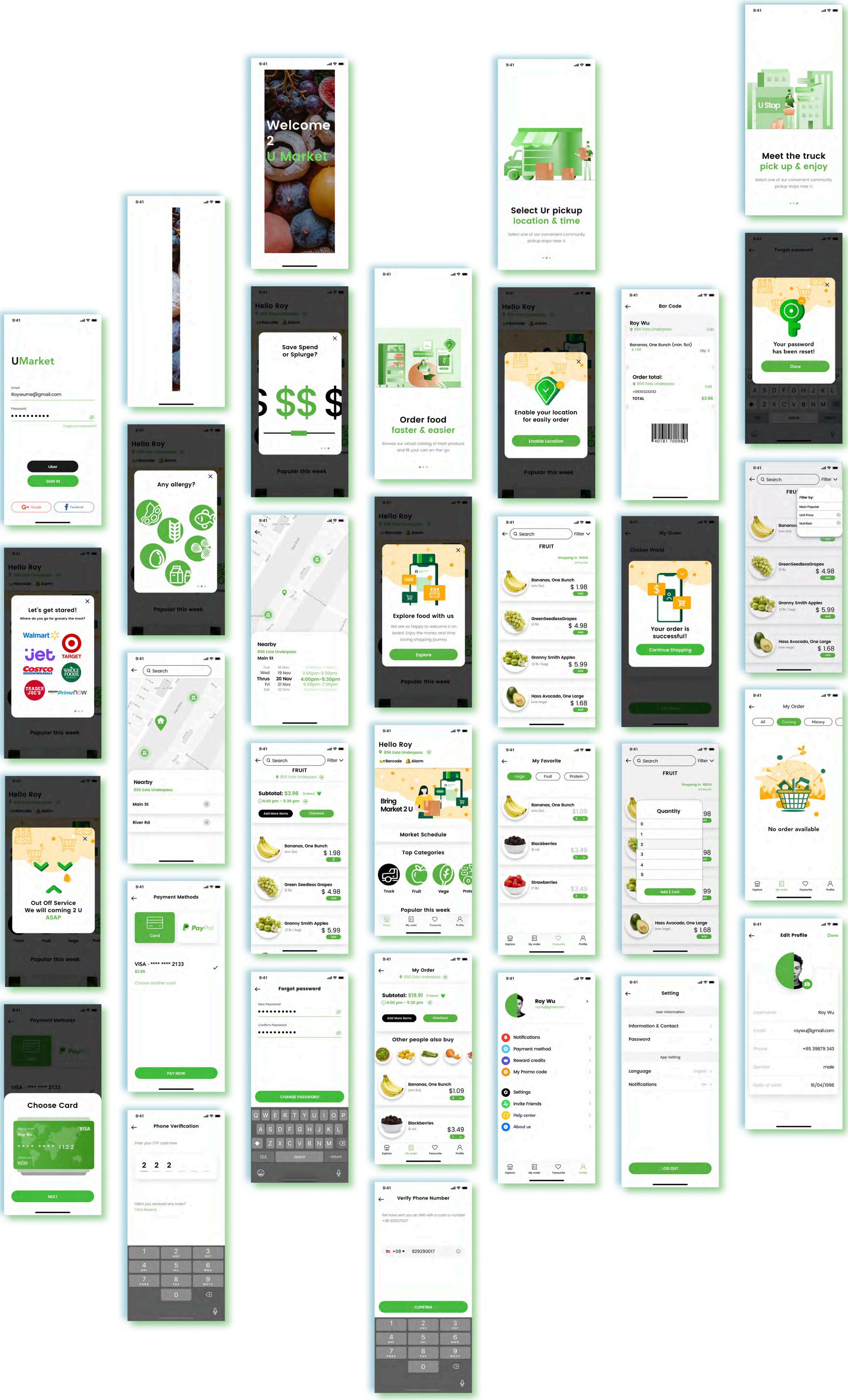
# Typography

## Poppins

### U market

U market

U market


UMarket
Email
Roywume@gmail.com
Password
Forgot your password?
Uber
SIGN IN
Google
Facebook
Welcome 2 U Market
Select Ur pickup location & time
Select one of our convenient community pickup stops near U
Meet the truck pick up & enjoy
Select one of our convenient community pickup stops near U
Hello Roy
Save Spend or Splurge?
Popular this week
Any allergy?
Order food faster & easier
Browse our virtual catalog of fresh produce and fill your cart on-the-go
Enable your location for easily order
Enable Location
Bar Code
Roy Wu
Bananas, One Bunch (min. 5ct)
Order total:
TOTAL
Forgot password
Your password has been reset!
Done
Let's get stared!
Where do you go for grocery the most?
Walmart
jet
TARGET
Costco
WHOLE FOODS
TRADER JOE'S
Prime NOW
Nearby
856 Esta Underpass
Main St
Explore food with us
We are so happy to welcome U on board. Enjoy the money and time saving shopping journey.
Explore
Search
Filter
FRUIT
Bananas, One Bunch
$ 1.98
GreenSeedlessGrapes
$ 4.98
Granny Smith Apples
$ 5.99
Hass Avocado, One Large
$ 1.68
My Order
Chicken World
Your order is successful!
Continue Shopping
Out Off Service
We will coming 2 U
ASAP
Truck
Fruit
Vege
River Rd
Subtotal: $3.96
4:00 pm - 5:30 pm
Add More Items
Checkout
Green Seedless Grapes
Payment Methods
Card
PayPal
VISA - **** **** 2133
$3.96
Choose another card
PAY NOW
Hello Roy
Bring Market 2 U
Market Schedule
Top Categories
Popular this week
My Favorite
Quantity
Add 2 Cart
My Order
All
Coming
History
No order available
Forgot password
New Password
Confirm Password
CHANGE PASSWORD
Subtotal: $19.91
Other people also buy
Blackberries
$3.49
Roy Wu
Notifications
Payment method
Reward credits
My Promo code
Settings
Invite Friends
Help center
About us
Setting
User Information
Information & Contact
Password
App Setting
Language
English
Notifications
On
LOG OUT
Edit Profile
Done
Username
Roy Wu
Email
roywu@gmail.com
Phone
+65 39879 343
Gender
male
Date of birth
16/04/1998
Choose Card
Card number
Roy Wu
VISA
**** **** 1122
Expiry date
10/20
NEXT
Phone Verification
Enter your OTP code here
Didn't you received any code?
Click Resend
Verify Phone Number
We have sent you an SMS with a code to number +08 90507007
+08
929290017
CONFIRM

CHINA
FASHION
GALA
ONE WORLD IN BEAUTY
Welcome to China Fashion Gala 2020 Virtual Event
中文 / English
Enter

China Fashion Gala 2020 benefits China Institute, a non-profit, independent organization based in New York City educating people about China since 1926. During COVID I designed an online interface for this event showcasing Chinese fashion, dance, and culture.

6B0909

F6DADF

000000

F6CDD7

F9B5C3

Font:

ITC AVANT GOTHIC STD
EXTRA LIGHT

ITC AVANT GOTHIC STD
BOOK

Font:

FORUM

字體:

蘋方–港
Ultralight

蘋方–港
Light

字體:

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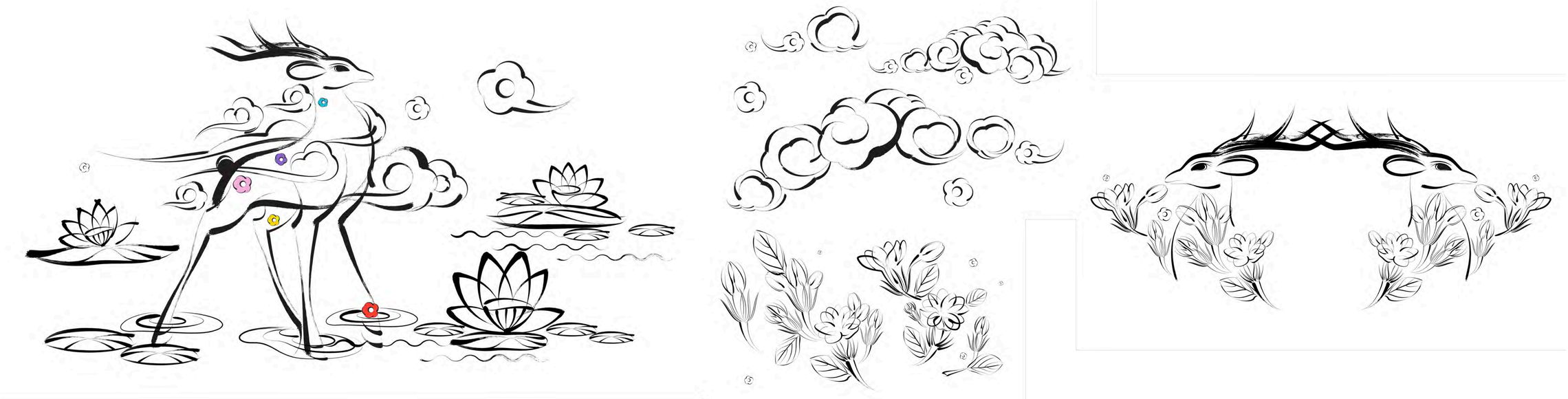
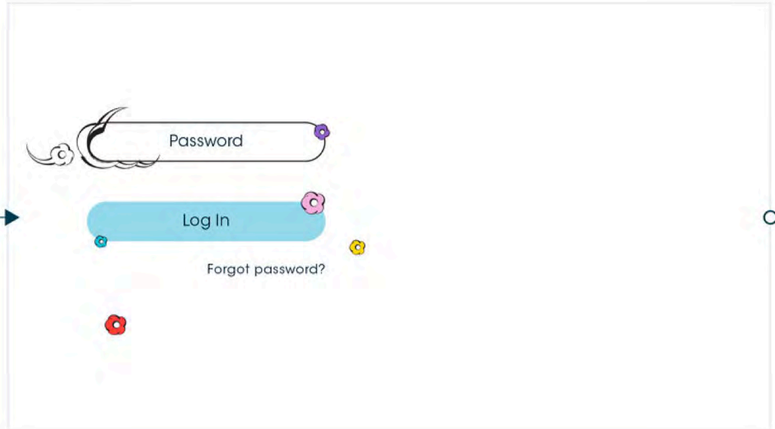


Homepage

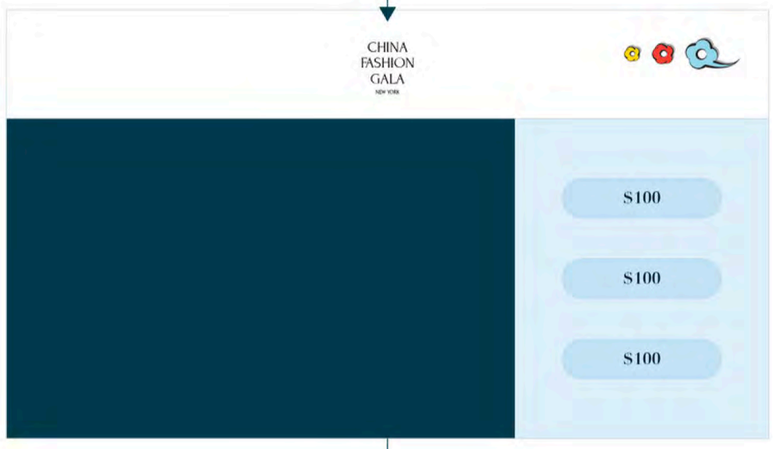
Login




Virtual Lounge | China Fashion Gala

验证登录后，
用户可以选择进入
直播间或者虚拟画廊。

China Fashion Gala



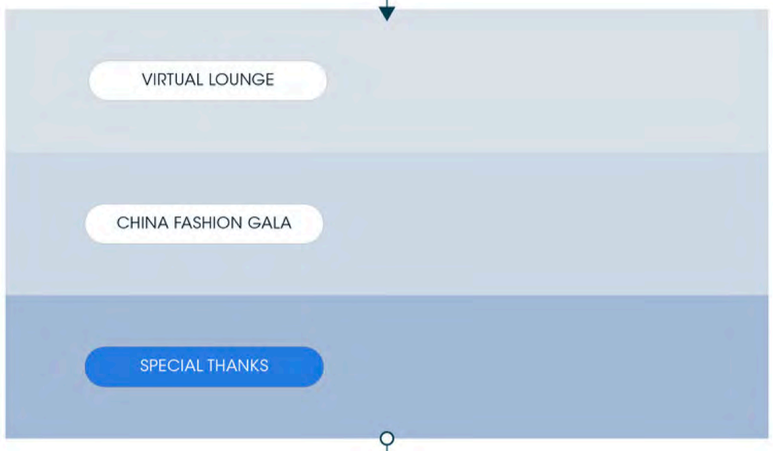
Virtual Lounge

三大页面

VIRTUAL LOUNGE

CHINA FASHION GALA

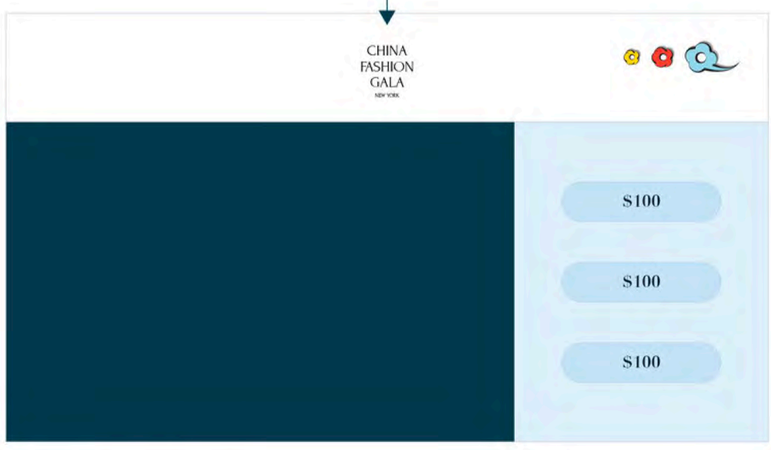
SPECIAL THANKS




transitions

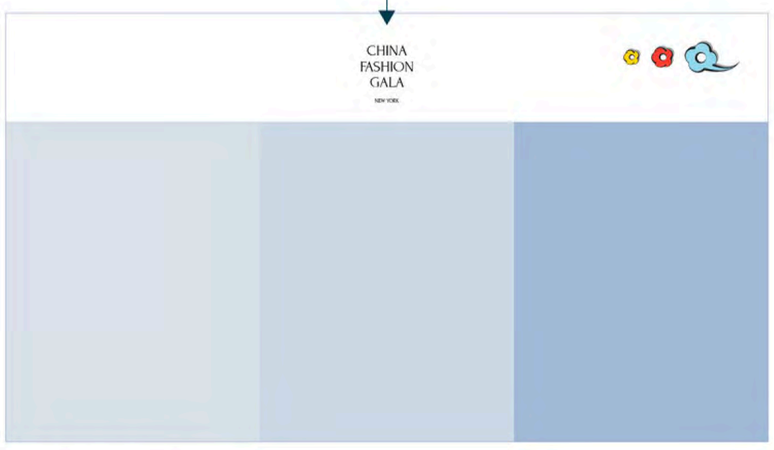
中转键

用户可点击中转键，
进入中转页面。
通过中转页面，用户可自由选择抵达直播间，
虚拟画廊或者感谢页面。




China Fashion Gala

Virtual Lounge




special thanks

# CHINA FASHION GALA

ONE WORLD IN BEAUTY

Welcome to China Fashion Gala 2020 Virtual Event

中文 / English

Enter

Verification Code

Enter

Lost Your Code

1080px

1080px

1920px

ITC Avant Gothic Std
Book

Font Size: 25PX
Leading: 36 PX
Tracking: 25

ITC Avant Gothic Std
Extra Light

Font Size: 36PX
Leading: 36 PX
Tracking: 25

ITC Avant Gothic Std
Extra Light

Font Size: 25PX
Leading: 36 PX
Tracking: 25

250 px
300 px
450 px
800 px

Resend Verification Code

Please enter your registered email address, and we'll email your verification code.

100 px
600 px
100 px
Submit
100 px

Back to Login

6B0909

F6DADF

1080px

1920px

300 px
650 px

Verification Code
100 px
600 px
100 px
200 px
Enter
100 px

Lost Your Code

ITC Avant Gothic Std
Extra Light

Font Size: 25PX
Leading: 100 PX
Tracking: 25

ITC Avant Gothic Std
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Font Size: 36PX
Leading: 100 PX
Tracking: 25

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200 px
VIRTUAL LOUNGE
360 px
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FORUM

Font Size: 80pX
Leading: 100 pX
Tracking: 25

200 px
CHINA FASHION GALA
360 px
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200 px
SPECIAL THANKS
360 px
F9B5C3

1080px

1920px

200 px

CHINA
FASHION
GALA
ONE WORLD IN BEAUTY

250 px

780 px

100 px
$100
100 px
$300
100 px
$500
100 px
Other Amounts
350 px

1080px

1920px

100 px

Current Viewers:

40 px

128

Donation Collected:

$12800.00

320 px

60 px

100 px

1720 px

200 px

Splendid Moments

350 px
350 px
350 px
350 px

196.875 px

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100 px

50 px

Title | Description
Time

Title | Description
Time

Title | Description
Time

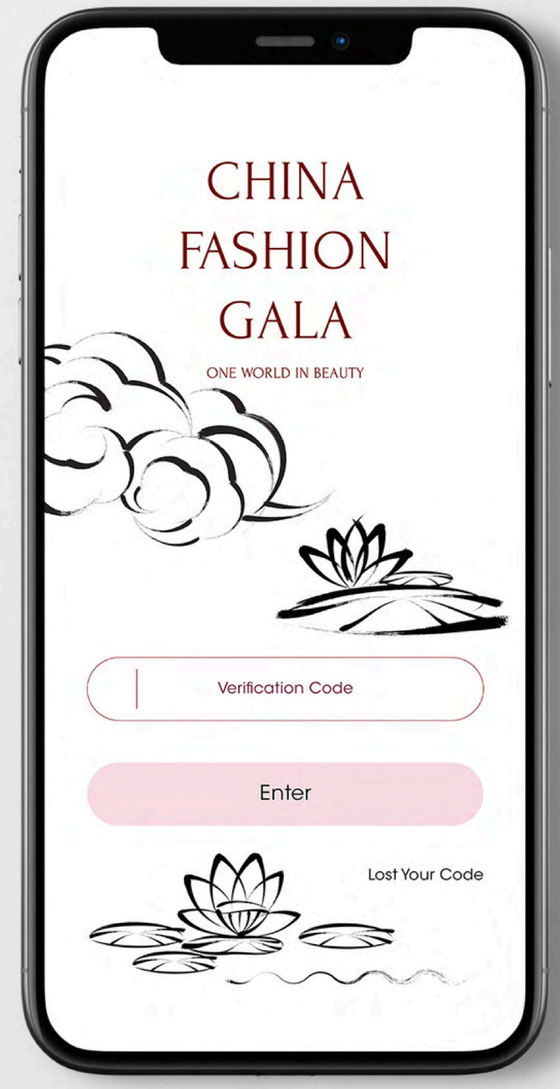
Title | Description
Time

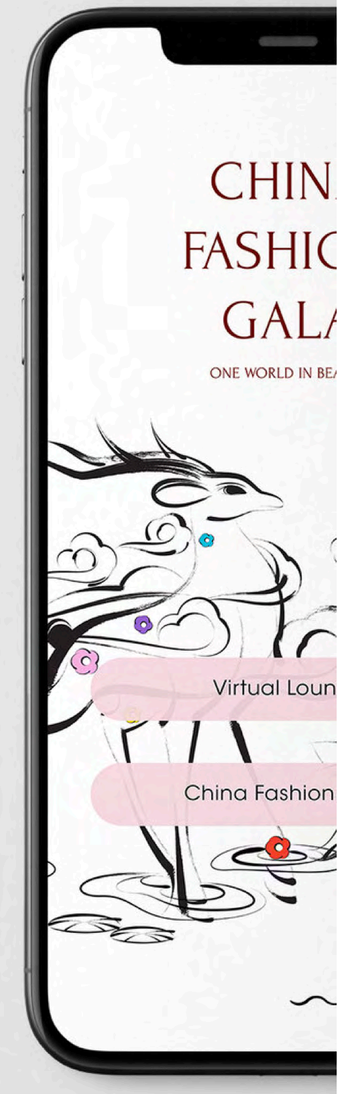
105 px

1080px

1920px

CHINA
FASHION
GALA
ONE WORLD IN BEAUTY
Welcome to
China Fashion Gala 2020 Virtual Event
中文 / English
Enter


CHINA
FASHION
GALA
ONE WORLD IN BEAUTY
Verification Code
Enter
Lost Your Code


CHIN
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CHINA
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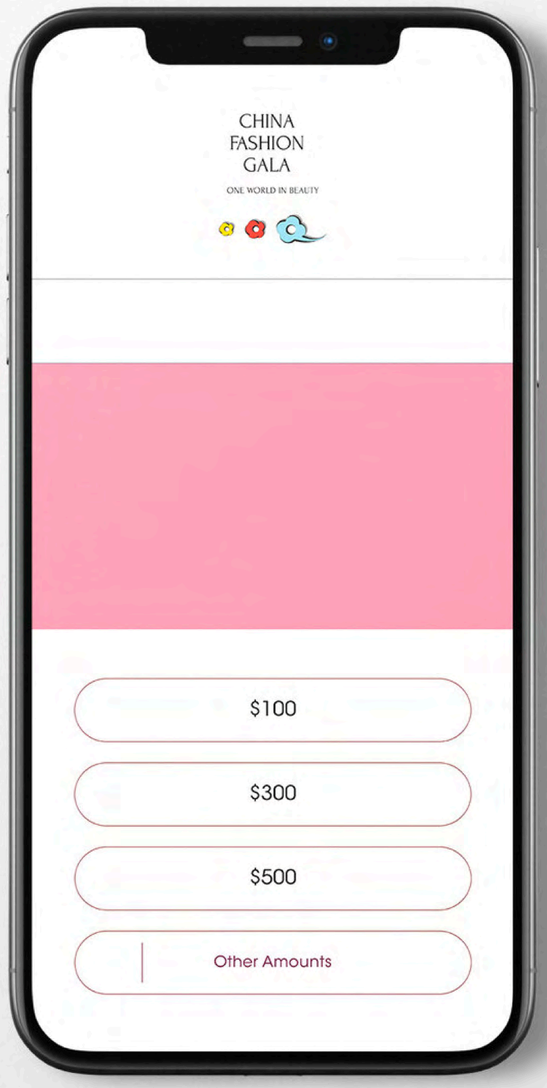
ONE WORLD IN BEAUTY
VIRTUAL LOUNGE
CHINA FASHION GALA
SPECIAL THANKS


CHINA
FASHION
GALA
ONE WORLD IN BEAUTY
$100
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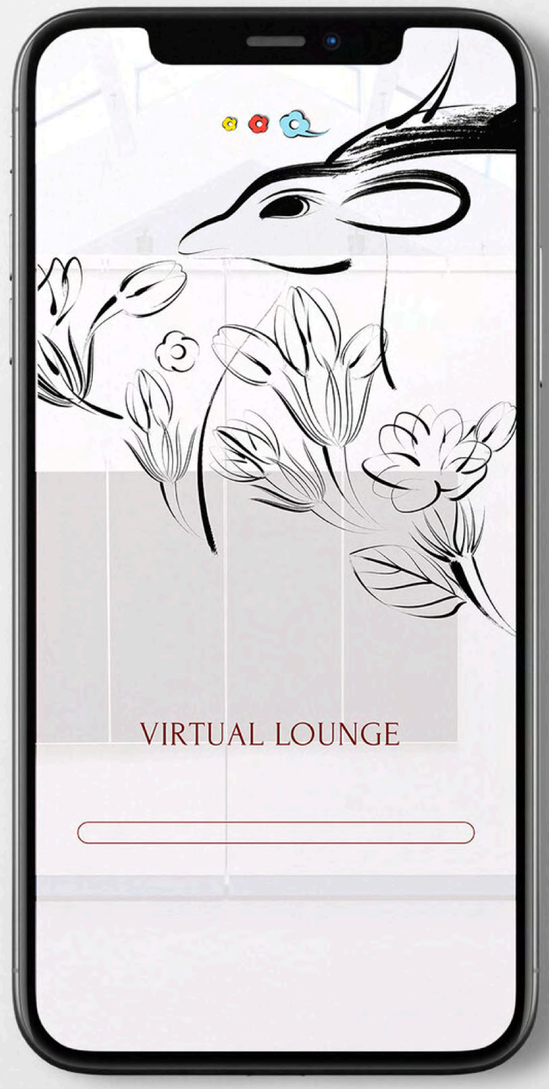
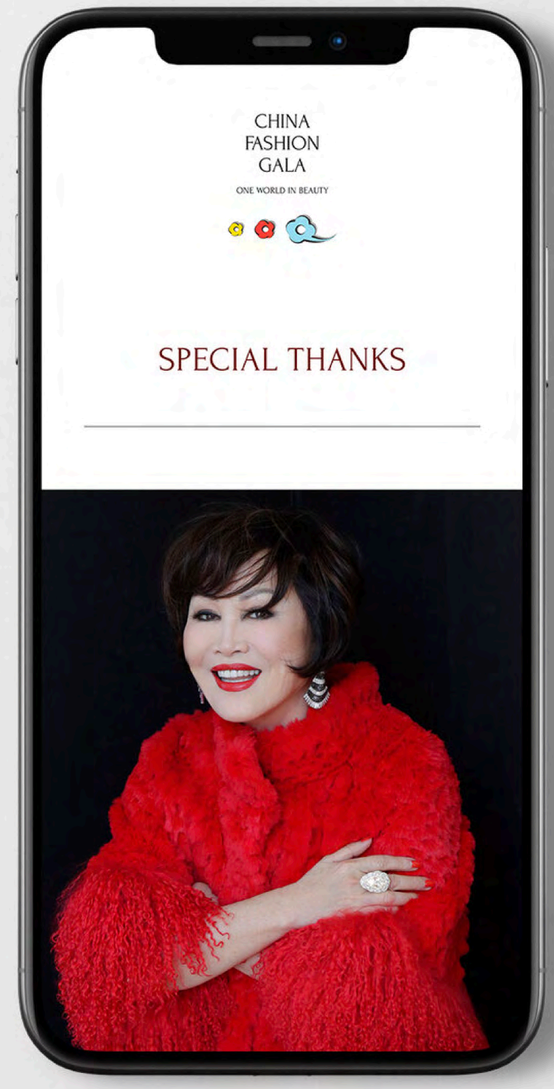
Other Amounts


VIRTUAL LOUNGE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GALA
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SPECIAL THANKS

# Thank U

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+1 917-880-6217
roy-wu.com